Moving on - one year later: cooperation and development of Research Support services at Lund University Libraries

Wiklund, Gunilla; Voog, Hanna

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Moving on – one year later

COOPERATION AND DEVELOPMENT OF RESEARCH SUPPORT SERVICES AT LUND UNIVERSITY LIBRARIES

GUNILLA WIKLUND, FACULTY OF LAW LIBRARY

HANNA VOOG, FACULTY OF SOCIAL SCIENCE LIBRARY

Fotograf: Mikale Risedal
Today:

- Background
- One year later
- Next?
Background: LUB

University Library
Medical Faculty Library
Social Sciences Faculty Library
School of Economics and Management Library
Libraries of the Faculties of Humanities and Theology
Faculty of Law Library
Faculty of Arts Library
Faculty of Engineering, LTH, Library
Science Faculty Library
Independent Research Institutes

= LUB (Lunds universitets bibliotek)
By shifting perspectives from the library’s point of view → to the researchers’ everyday lives & key obstacles in their research processes

We did not want to: evaluate library support services or resources

Purpose of the project:
To identify areas where the present research support services at Lund University ought to be developed
Background:
Schematic model of the research process

![Diagram](image)

**Figure 1:** The research process, a schematic model: (Voog et al., 2013)

<table>
<thead>
<tr>
<th>Start a research project</th>
<th>Collect material</th>
<th>Process/analyze/write</th>
<th>Communicate results and make data accessible</th>
</tr>
</thead>
</table>

- = service that we offer
- = services that we planning
- = service that we don't offer
Background:
Results from the focus groups

The everyday lives of the researchers:
Lack of time, money and the possibility to focus on the research

• Availability
• Visibility
• Proximity
One year later

New Ways of organizing support
Seminars for researchers
Rebuilding web pages
Open access
Copyright issues
Information seeking
Monitoring and scientifc intelligence
Joint events
Evaluation of research
Marketing
Self-archiving
Institutional repository
Publishing strategies

University Library
Medical Faculty Library
Social Sciences Faculty Library
School of Economics and Management Library
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LUB (Lunds universitets bibliotek)
Gammelt vin på nye flasker?
Eller måske nyt vin på gamle flasker?
The Wine metaphor…

- The bottle
  aka the organization of the research support services
- The label
  aka the marketing of services and knowledge
- The wine
  aka the actual research support services offered
- *The product*
Ex from LUB, “the Bottle”

• Organization of work:
  - concentrating the competence
  - spreading the competence

• Cooperation between units
Ex from LUB, “the Label”

- **Marketing** – towards the organization
- **Marketing** – towards the researchers
“The wine” – actual support services

- Seminars – for researchers / for editors of journals and series
- Seminars – a meeting point for researchers
- OA and self-archiving support
- Dedicated support to research groups/ researchers (“embedded”)
- Scientific monitoring and analysis
- Increased reference management programme support
- Digitizing on demand

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NEXT: The final product: opportunities for the future

• Proximity; partnership building
• Continuous conversations.
  – Focus groups interviews/discussions?
• Scaling up
• Period of trial-and-error
• Competencies
  – learning-by-doing
  – sharing, workshops
  – journal clubs, invite researchers
  – monitoring
  – inspiration
Thank you for listening!

Gunilla.Wiklund@jur.lu.se
Hanna.Voog@sambib.lu.se
Some reading:


• Lund University Libraries: http://www.lub.lu.se/biblioteken.html