

Automatic Belt Tension Device

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MASTER THESIS

ASSA ABLOY



Automatic Belt Tension Device

Development of a belt tensioning solution

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Abstract

In this master's thesis, the development of a new belt tensioning solution, for use in ASSA ABLOY's sliding doors is treated.

As a starting point for the work, ASSA ABLOY's current belt tension solution has been used as a reference. On this reference, an extensive problem analysis have been carried out, including interviews, field studies and laboratory tests in order to understand what is required of a final solution. The problem analysis both resulted in actual problems to be solved, but also produced various requirements and recommendations to take into account in the development process. Together with a literature study, these were the basis for concept generation to find different ways to solve the identified problems.

The generated concepts have been partly evaluated qualitatively together with employees at ASSA ABLOY and partly against the requirements and recommendations, which has resulted in a selection of concepts that have been further developed.

The selected concepts have been divided into categories of short, medium-long and long term, depending on how early an implementation of the concept have been estimated to be. Among these concepts, one concept was chosen from the medium-long perspective to further develop. The concept uses an eccentric wheel to generate the belt tension and a spring to indicate the installation tension. A test was conducted to achieve Proof of Concept for the tensioning method. The result from the test was positive and led to the creation of a 3D-prototype.

Finally, concepts were suggested that were considered to have potential for further development, and what benefits they would entail.

Keywords: Belt tension, timing belt, sliding doors, problem analysis, eccentric, ASSA ABLOY

Sammanfattning

I detta examensarbete behandlas utvecklingen av en ny remspänningslösning för användning i ASSA ABLOYs skjutdörrar.

Som utgångspunkt för arbetet har ASSA ABLOYs nuvarande remspänningslösning använts som referens. På denna referens har en utförlig problemanalys genomförts vilken innefattat bland annat intervjuer, fältstudier och laboratorietester för att på så vis förstå vad som krävs av en slutlig lösning. Problemanalysen har både resulterat i faktiska problem att lösa, men också frambringat olika krav och rekommendationer att ta hänsyn till i utvecklingsprocessen. Tillsammans med en litteraturstudie har dessa varit underlag för en konceptgenerering för att finna olika sätt att lösa de identifierade problemen.

De genererade koncepten har dels kvalitativt utvärderades tillsammans med anställda på ASSA ABLOY, dels ställts mot de krav och rekommendationer som funnits vilket har resulterat i ett urval av koncept som utvecklats vidare.

De valda koncepten har delats in i kategorier om kort, medellång och lång sikt beroende på hur tidigt en implementering av konceptet har bedömts kunnat vara. Bland koncepten valdes ett koncept valts ur det medellånga perspektivet att vidareutveckla. Konceptet bygger på att ett excentriskt hjul genererar remspänningen och en fjäder indikerar remspänningen vid installation. Ett test gjordes för att uppnå Proof of Concept för uppspänningmetoden. Resultatet från testet var positivt och ledde till att en 3D-prototyp skapades.

Avslutningsvis föreslogs koncept som ansågs ha potential för fortsatt utveckling, och vilka fördelar de skulle innebära.

Nyckelord:

Remspänning, kuggrem, skjutdörrar, problemanalys, excentrisk, ASSA ABLOY

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Lund, June 2020

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1 Introduction

This chapter will cover the background and purpose of this master's thesis, as well as some initial delimitations.

1.1 Background

One main component in sliding doors are timing belt which converts a drive unit's rotational movement into a linear ditto. In order for the sliding doors' functionality to be guaranteed, these belts must be correctly tensioned at all time. For various reasons, this may not always be true. Incorrect installation, component failure or external factors, such as temperature variations in the operating environment, are some factors that can affect the functionality of the belt drive.

The solution that ASSA ABLOY currently use in their sliding doors, has not been changed for many years, and some complaints about it have been heard from technicians, whereupon a suspicion, that a more effective solution exists, has risen. Perhaps is there a solution which tensions the belt automatically?

1.2 Purpose

ASSA ABLOY wishes that, within the scope of this master's thesis, the problems related to current solution are thoroughly examined and that a new improved solution is developed where these problems are solved. The possibility of developing an automatic tensioning solution will also be investigated.

1.3 Initial delimitations

During the planning of the project, it was decided that only solutions which operates the doors using timing belts were to be developed. It was also decided that ASSA ABLOY's sliding door system SL500, which has a vertically installed timing belt,

was to be used as reference. Finally, it was decided that only bi-parting (two doors) sliding doors configurations were to be investigated.

2 Project methodology

This chapter contains the methodology that has been guiding the project throughout, and how it was adopted.

2.1 Design process methodology

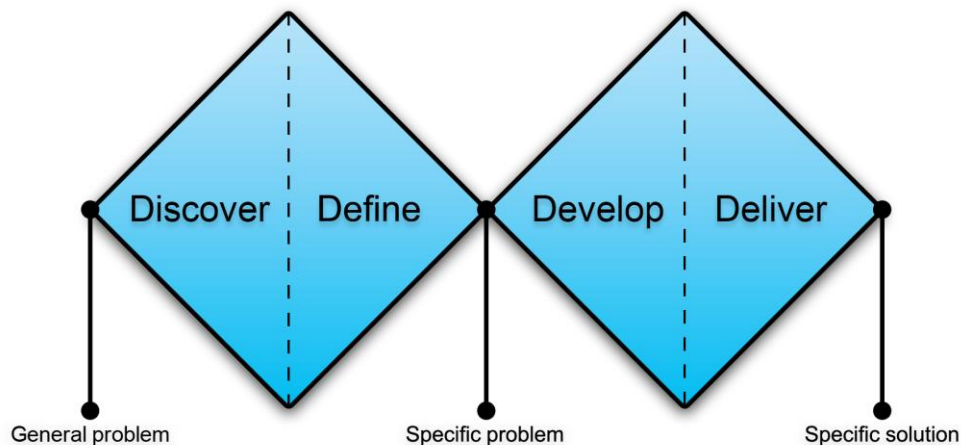


Figure 1 Double Diamond methodology

To structure the work in this master's thesis project, the Double Diamond methodology (Design Council, 2020) has been used, as well as elements from Ulrich and Eppinger (2012) where appropriate. The double diamond methodology consist of four parts which can be found in Figure 1. The principle is that it is expanded, narrowed, expanded and finally narrowed down. The content in each phase are not rigid and may differ from project to project. For this project the contents have been the following:

Discover - Information was gathered about relevant subjects related to the general problem or idea, upon which the project was based, e.g. through performing literature studies and field studies.

Define - The information gathered in the discovering phase was narrowed down to define specific problems to be solved. Needs and requirements were also identified.

Develop - Different concepts were generated and developed based on the specific problems. Concept selection was made.

Deliver – Based on the findings in the previous three steps, a solution was created.

The Double Diamond methodology is carried out from left to right. However, this is not a strict rule. Every project is unique and will have its own unique process. The Design Council, creator of the methodology, emphasizes that the methodology is not linear, but should rather be used as a framework from which to build upon. Jumping between diamond segments are not only allowed, but encouraged, in order to get the most out of the methodology. What each segment will contain, is also somewhat free for the user to decide.

2.2 Adopted process

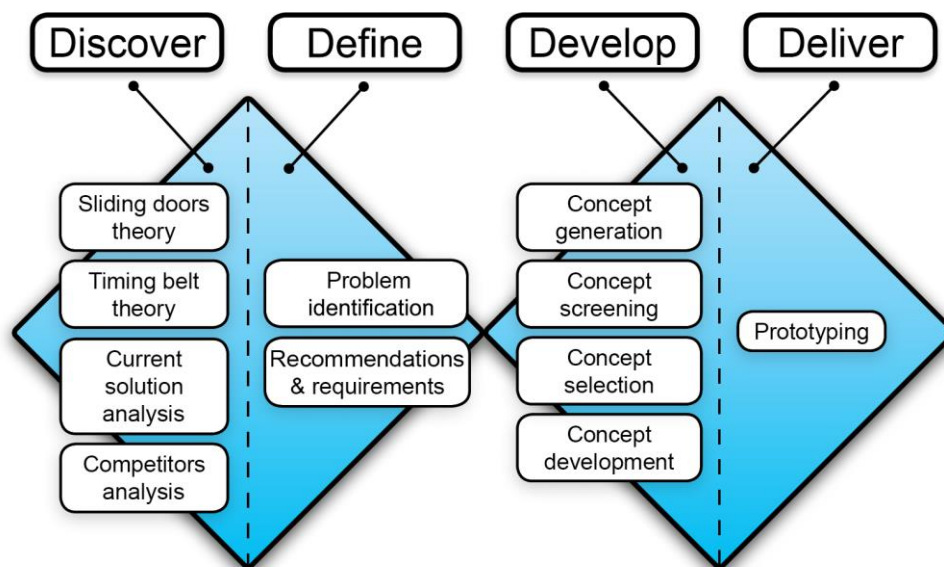


Figure 2 Adopted process in Double Diamond

The adopted design process for this project can be found in Figure 2. Methods e.g. interviews, testing etc. related to each element will be described when treated in the report. In addition to this, planning was carried out before project start and analyses, conclusions and discussion were done after the delivering phase was finished.

3 Discover

In the Discover chapter, information necessary to understand the problems with belt tensioning in general and information about ASSA ABLOY's belt tensioning solution specifically is presented.

3.1 Sliding doors theory

Automatic sliding doors (ASD) can be found in various places. Hospitals, libraries, offices, schools and stores are just a few examples. ASD systems in buildings can provide more comfortable movement within it, especially for people with motoric disabilities, as no human force is required to open them. The fact that no physical contact is needed also makes them ideal from a hygienic perspective.

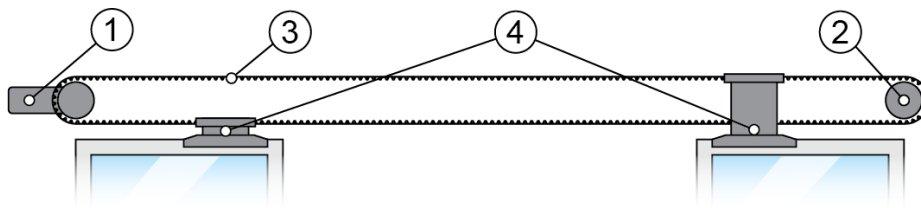


Figure 3 Typical bi-parting (two doors) ASD system

The working principle in a typical ASD system is fairly straightforward. The upper compartment of an ASD system, Figure 3, contains a drive unit with a pulley attached to it (1), an idler pulley (2), a timing belt (3) and a door carrier (4) on each door. The belt travels around the two pulleys which make the upper and lower belt segment move in opposite directions. In the case of a double sided ASD, one door carrier is attached to the upper belt segment and the other to the lower. When the drive unit rotates its pulley clockwise, in a configuration like the one in Figure 3, the doors will move outwards. Conversely, when the drive unit rotates its pulley counter-clockwise, the doors will move inwards. A single ASD, Figure 4, functions by the same principle as a double sided ASD, except there is only one door.

Consequently, the door carrier is only attached to either the upper or the lower belt segment.

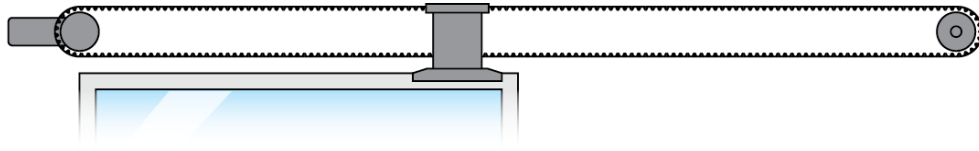


Figure 4 A single (one door) ASD

3.2 Timing belts theory

The theory in the following two sections is collected from the Timing Belt Handbook (Perneder & Osborne, 2012).

3.2.1 What is a timing belt drive?

Timing belt drives consists of timing belts, also known as synchronous or toothed belts, and timing pulleys. It is a type of positive drive, meaning no slip must be involved in transmission, which is possible in friction drives. Its characteristics can be derived from the name synchronous belt drive, which describes a drive where all components connected to the drive move synchronically in relation to one another. The main difference between timing belt drives and chain drives, is that the latter is made up of linked segments while the former has more of a continuous shape.

Timing belts consists of a belt with elastic cogs. Although, different timing belts have different cog profiles, their function is fundamentally the same. Just as timing belts have different profiles, timing pulleys have different teeth profiles to match the belts'. These are rigid and shaped to provide best possible meshing with its associated belt.

An elastic material, such as synthetic rubber or polyurethane, is commonly used for the belt material. Some belts are reinforced with tension members made from a stronger material than what the belt is made of, such as steel or various fibers. These are incorporated into the belt, see Figure 5, as single or stranded cables to provide better mechanical properties.

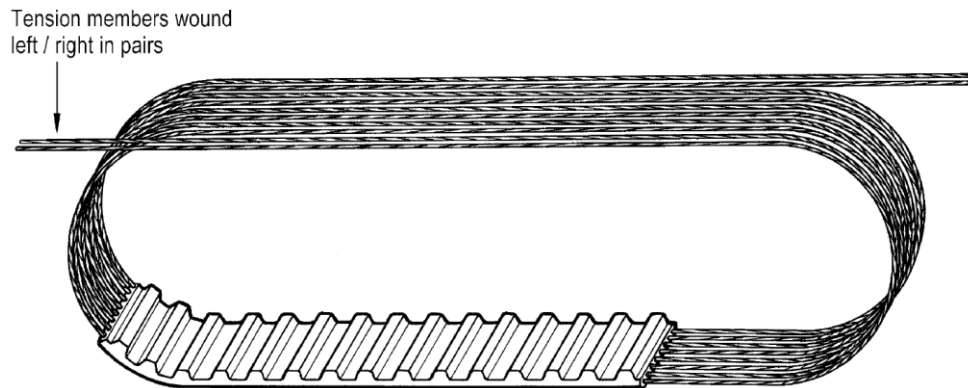


Figure 5 Tension members in a timing belt (Perneder & Osborne, 2012, p. 35)

The working principle of timing belt drives is straightforward. A drive unit exerts a torque onto a pulley, called the driven pulley. In turn, the driven pulley's teeth will exert a force onto the timing belt's teeth, affecting its motion. The torque direction decides which flanks of the teeth will be exerted to force. Note, the direction of torque may be different from the rotational velocity direction. This is the case when braking.

3.2.2 Why use timing belt drives in sliding doors?

The synchronous behavior that is characteristic for timing belt drives makes them ideal for linear positioning applications, such as sliding doors, as the position of the moving objects are highly predictable. Because one turn on the driving pulley will, more or less, always result in linearly moving the belt, and whatever is attached to it, the distance of the pulleys circumference. Whereas for friction drives, where the chances of slippage is ever-present, this is not the case.

In terms of noise, timing belt drives holds an advantage over chain drives by operating more continuously than chains which consists of separate segments. Another advantage with timing belts drives over chain drives is that lubrication is mostly not needed.

In sliding doors operation, quick acceleration, deceleration (braking) and change of direction occurs all the time. For applications with this dynamic behavior, timing belts are the preferred choice. Because the teeth are elastic, the change of flanks will be executed smoothly.

3.2.3 Pre-tension

When installing a timing belt, it is important that it is sufficiently pre-tensioned to function correctly. Failure to do so could result in bad belt meshing and tooth jumping, meaning the pulley misses a cog, compromising the belt drive's positioning function. The pre-tension, T_i , in a two-pulley drive is obtained by increasing the distance between the pulleys to the point where the belt starts to elastically deform. The elongation develops a tensile force in the belt. This force is the pre-tension and it is theoretically the same throughout the entire belt span when in its idle state, see Figure 6. Note, in the figure, it may look like the pre-tension force is directed outwards, which is not the case. This way of illustrating the belt force is used to easier see which part of the belt has the specified tensile force. Also, when more forces are present, e.g. in operation, the relative size of the forces can easily be pictured, using this way of presenting the forces. This becomes clearer in Appendix A. (Gates Mectrol Inc., 2006)

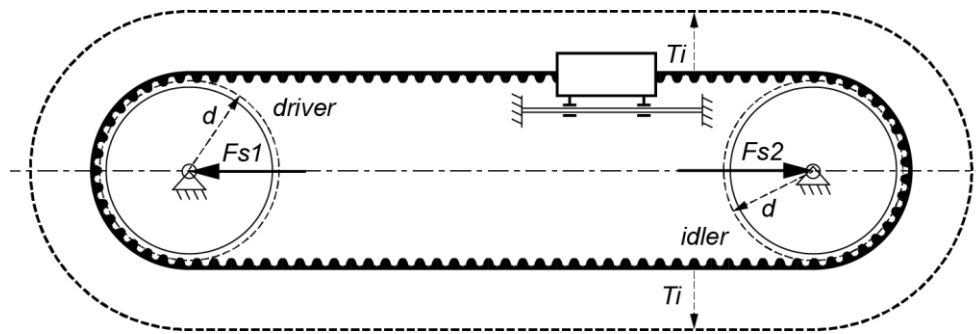


Figure 6 Pre-tension in belt, adapted from (Gates Mectrol Inc., 2006, p. 6)

Some belts may need re-tensioning after some time of operation, as they lose some of their initial pre-tension. This is due to a settling behavior in the belt's tension members (Perneder & Osborne, 2012).

3.2.4 Shaft forces – Idle state

The shaft forces are reaction forces to the belt forces. They are exerted to the bearings of the pulleys. These forces can easily be derived from Figure 6. In idle state the shaft forces are:

$$F_{s1} = F_{s2} = 2 \cdot T_i \quad (3.1)$$

They are dimensioning for the pulley's bearings. The bearing's static force capacity must exceed that of the static shaft forces.

3.2.5 Belt sag - operational

When a belt drive, with direction changes and braking actions, operates, the belt forces changes. Some belt segments will have higher tension than the pre-tension and some will have lower. The segment with lower belt tension may show a sagging behavior, see Figure 7. This will affect the belt's meshing with the pulley negatively, and can possibly cause tooth jumping. It is therefore important, that the slack belt segment always have sufficient tension for good pulley meshing. How much sufficient tension is, may vary from case to case. (Perneder & Osborne, 2012)

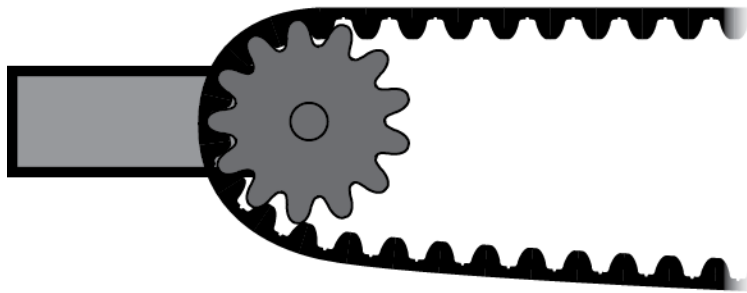


Figure 7 Belt sag on lower belt segment

3.2.6 Belt forces - operational

Equations to calculate the belt forces in a linear positioning belt drive in operation can be found in Appendix A. These equations requires neglectable belt sag. Though, when observing ASSA ABLOY's widest doors in test lab, it is obvious that this cannot be done as belt sag is very pronounced. The fact that ASSA ABLOYS current solution also is equipped with springs, which will be described later, makes these equations highly inaccurate. The equations are still included in the appendix as they are thought to be helpful for understanding belt drives in general.

3.2.7 Thermal expansion

When the temperature is elevated, many materials increase in size due to what is called thermal expansion. Though, the amount they expand differ for every material. Conversely, when temperatures are lowered, the material will reduce its size (Tipler & Mosca, 2008).

Sliding doors constructions may consist of both aluminum, in an extruded profile where the pulleys are fixated, and steel, in the belt's tension members. With different

thermal expansion coefficients, see Table 1, for these materials, in theory, the different components will elongate differently causing changes in belt tension.

Table 1 Thermal Expansion Coefficients (Perneder & Osborne, 2012)

Material	Thermal expansion coefficient ($10^{-6} \cdot 1/K$)
Steel	$12 \cdot 10^{-6}$ in $1/K$
Aluminum	$24 \cdot 10^{-6}$ in $1/K$

3.2.8 Timing belt tensioning principles

Like in most areas, there are rules which needs to be followed when designing, and timing belt drives is not an exception. Below, some principles collected from the Timing Belt Handbook (Perneder & Osborne, 2012) are presented:

- In belt pre-tensioning solutions the idle pulley must be secured when the belt has reached its recommended pre-tension, i.e. it must not be sprung or dampened.
- Sprung external tensioner onto the belt (not sprung idler pulleys) can be used in some applications. However, in belt drives with change of torque direction, e.g. at direction change or braking, they must not be used.
- The pre-tension of the belt should be set so that at worst case, the slack belt segment always has some tension.

3.3 Current solution analysis

3.3.1 Working principle

ASSA ABLOY's current belt tension solution (BTS), can be found in Figure 8, Figure 9 and Figure 10.

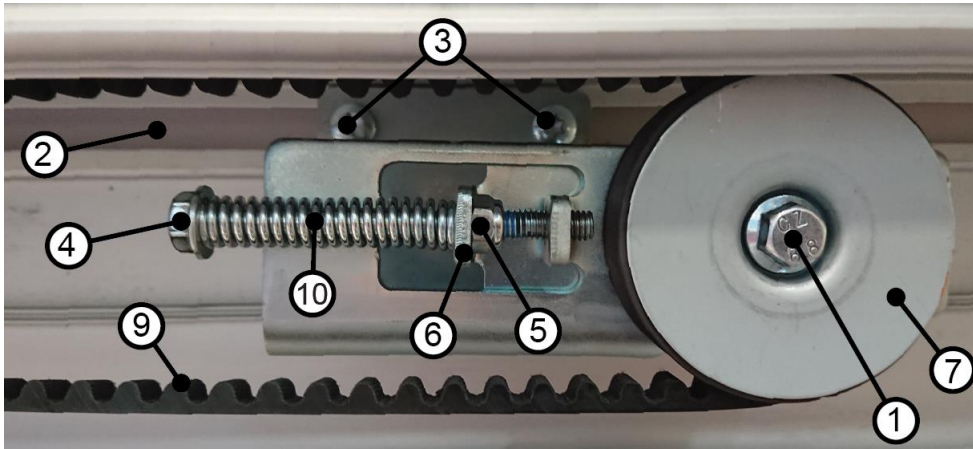


Figure 8 Front view of current BTS

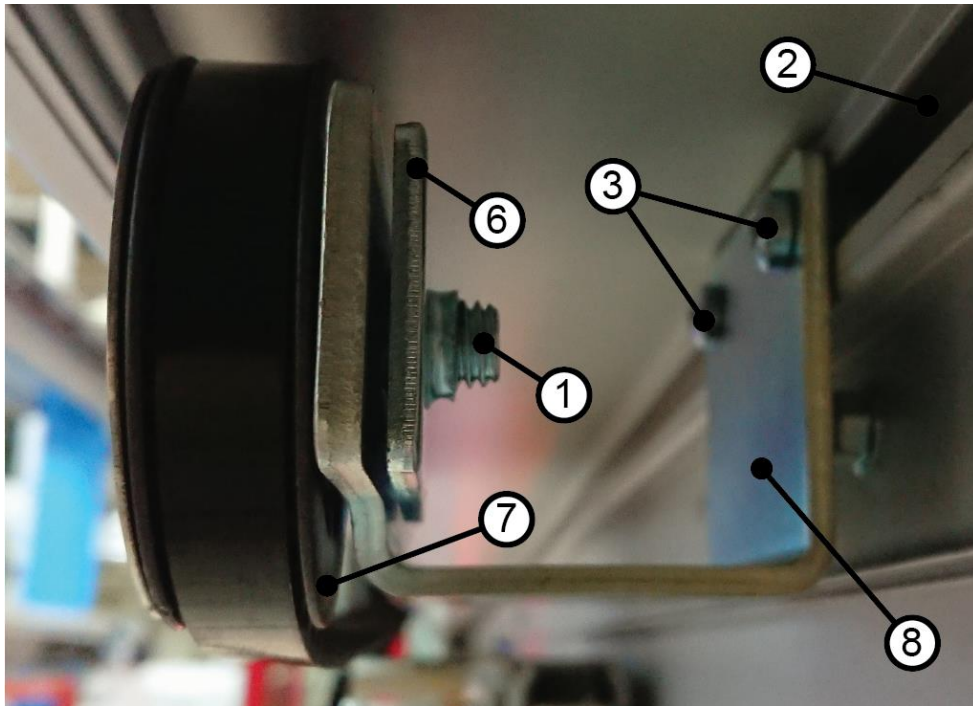


Figure 9 Side view of current BTS

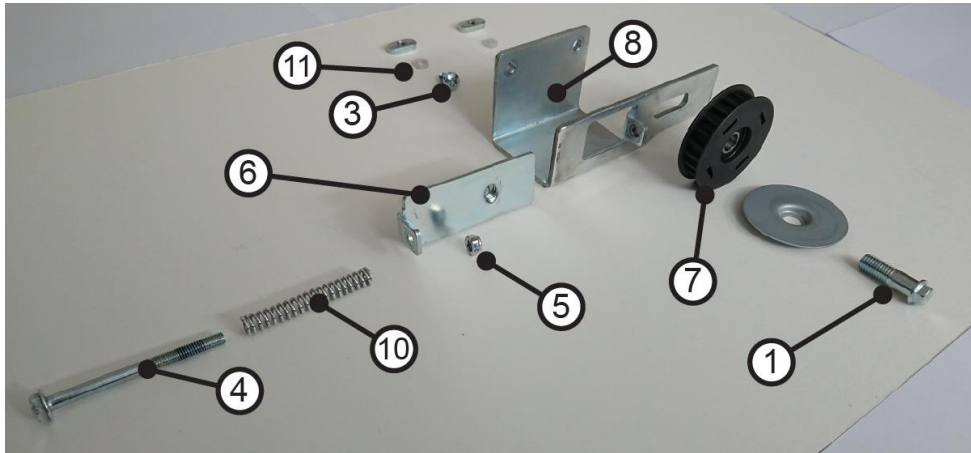


Figure 10 Exploded view of current BTS

To install the BTS the following steps are followed (all numbers refer to Figure 8, Figure 9 and Figure 10):

1. The screw (1) is untightened.
2. The BTS is placed in the aluminum profile's C-track (2) and pushed to the right obtain some belt tension.
3. The BTS is locked in place tightening the two screws (3).
4. The tensioning screw (4) is then tightened until there is a 1-2 mm gap between the lock nut (5) and the idler pulley bracket (6).
5. Finally, the screw (1) is tightened.

The working principle of the current BTS is that the tensioning screw pushes the idler pulley (7) to the right along a rounded long hole in the mounting bracket (8), tightening the timing belt (9). It is tightened solely due to the screw pushing it to the right until the spring (10) starts to deflect. Then the screw pushes the idler pulley to the right while the latter is resting on the spring. The spring is pre-tensioned so that a 1-2 mm gap between the idler pulley bracket and the lock nut corresponds to a deflected spring length of 42-43 mm. This deflection equals a belt tension of around 80N. The spring will be deflected by twice that force, 160N, because it is pulled by two belt ends.

On wide doors, one or two springs, which ASSA ABLOY refers to as slack reducers, see Figure 11, are attached to the belt above the door carriers. These are meant to ensure that there is always some tension in the belt. When belt sag develops in the belt, the slack reducer pulls the belt to counteract the sag. Adding two of these to the belt drive increase the belt pre-tension with approximately 20 N each to 100N or 200N in pre-tension shaft force.

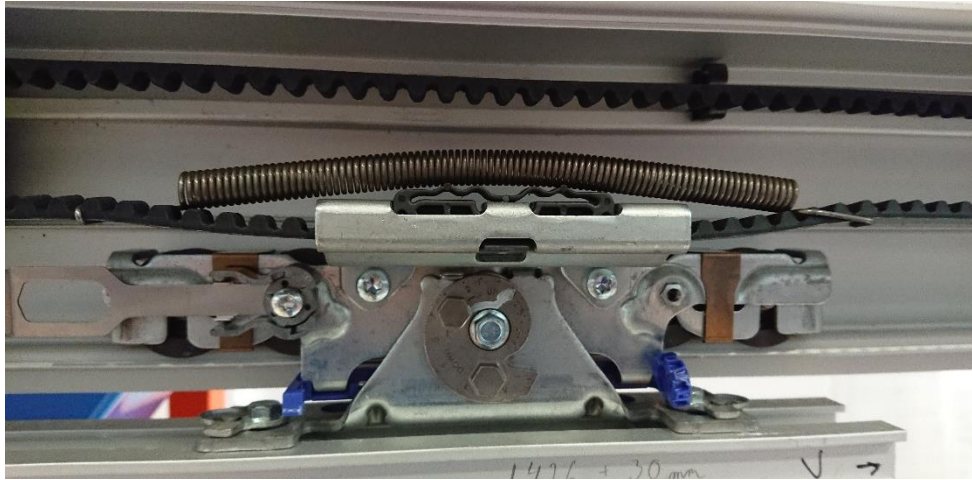


Figure 11 Slack reducer attached to the belt at the door carrier

No specific pre-tension interval, in which the belt drive can operate correctly, have been found in ASSA ABLOY's documentation.

3.3.2 Materials

Most of the parts are made from steel, but there are some exceptions. The belt is made from a thermoplastic polyester, a type of polymer, reinforced with steel tension members. The idler pulley is made from PA66, a type of nylon polymer. Finally, two mounting washers (11) are made from LDPE, also a polymer. The extruded profile is made from aluminum.

3.4 Competitor analysis

The goal of the competitor analysis has been to gather information and inspiration from competitors' belt tensioning solutions. This has been done by looking at installation and service manuals for four different sliding doors. It is important to mention that no guarantee can be given for that these solutions actually are successful, as the tensioning devices and methods have not been tested within this master's thesis. Illustrations of the competitors' solutions are found in Appendix C.

3.4.1.1 Tensioning method

Tensioning is done in several different ways, but leverage plays a central role in all of them. The pre-tension is obtained in the following ways:

- A screw gradually moves the idler pulley as it is turned.
- The idler wheel pulley is moved by using a screwdriver to push the idler pulley assembly in place.
- The drive unit and idler pulley assembly is partly fastened when some belt tension can be observed. When fully fastened, there is leverage which gives the final pre-tension.

3.4.1.2 Controlling tension

Most of the solutions do not include methods to accurately control the tension after being installed. They mostly rely on the installation or service technicians' experience which most likely result in rather inconsistent tensions. However, whether this is crucial for the operation in each case cannot be determined.

3.4.1.3 Placement

Most idler pulley assemblies in the analysis is mounted in the roof of the extruded profile. Because any flexing in the construction will be more in line with the belt, compared to wall mounting, this configuration probably provides best possible belt alignment with the idler pulley.

3.4.1.4 Tools

Both configurations which requires only one and two tools simultaneously can be found. No special tools which are not readily available are required for any solution.

4 Define

In this chapter, specific problems are specified to be addressed and solved in the concept generation phase. Requirements and recommendations from ASSA ABLOY are also included.

4.1 Problem identification

4.1.1 Methods

To collect information about which problems are related to the current BTS a couple of different methods have been used. These methods were chosen, because they were all thought to contribute with valuable input to the project.

4.1.1.1 Observations in test lab

By making observations in the test lab, see Appendix F, it was possible to perform the Current solution analysis, presented in section 3.3, to get a good understanding of the working principle of the current solution and its problems.

4.1.1.2 Tests in test lab

To analyze some properties of the current belt tensioning solution, two tests have been conducted. The tests in the test lab enabled to take measurements which are not possible to make at actual installation sites. It also enabled testing worst case scenarios, such as maximum door weight and width. The two tests addressed lost-tension and temperature adaptation and their associated test report can be found in Appendix B.

4.1.1.3 Field observations

Both an installation and a service technician were observed while they performed their work routine. By observing them, it was possible to get an understanding of what their reality looks like and what needs be considered for a solution to be eligible for them. Also, some discussion opened up for more inputs. Some notes

from the field observation with the service technician were documented, see Appendix D.

4.1.1.4 Interviews

The goal of the interviews was to obtain as much information about the current solution as possible to receive a deeper understanding for it. Both positive and negative aspects were of interest. Interviews with one installation technician, one service manager and one product specialist were conducted, see Appendix E. The service manager have good contact with a large number of service technicians and the product specialist knows a lot about the current tensioning solution's specifics and what technicians think about it. By interviewing people in different positions within the company, different perspectives of the current solution, and problems associated with it, could be captured. The interviews were semi-structured (Sharp, Preece, & Rogers, 2019). This interview type was chosen as it was thought to be the most effective to obtain the wanted information. Also, the use of follow-up questions, characteristic for semi-structured interviews, was thought to enrich the interview with more substantiated answers.

4.1.2 Identified problems and probable causes

From the data collecting methods above, the following problems have been identified.

4.1.2.1 Incorrect tension

When installing the belt, the gap between a lock nut and the idler pulley bracket is supposed to indicate when correct tension has been obtained. However, it is possible that the lock nut's position is changed when the screw is turned, which makes this indicator inaccurate. What really is of interest is the spring deflection when the idler wheel is resting solely on the spring, as this directly correlated to the belt tension.

The fact that it is even possible to both over and under tension the belt with current solution will contribute to some doors being installed with incorrect belt tension.

4.1.2.2 Noise

This problem can have multiple possible causes. One is that the belt is not aligned with the idler pulley making the belt "climb" on the idler pulley's flanges. This misalignment could either be caused by the fact that the entire idler pulley unit is rocking up and down in operation, see Figure 12. The slack reducer twisting the belt may also contributes to some misalignment.



Figure 12 Rocking motion due to lack of wall support

Noise can also be caused by the belt being tensioned to tight. The belt is then rubbing against the idler pulley's teeth. The noise is similar to that of plastic rubbing against rubber.

The fact that the idler pulley is made from plastic may also have an impact. As a reference, the belts interaction with the drive unit's pulley, which is made from steel, was not commented in any interview, which suggest that it is more silent.

Another source of noise, observed in the test lab, is when the upper belt segment sags, making it interfere with the slack reducer on the lower belt segment causing a noise, see Figure 13.

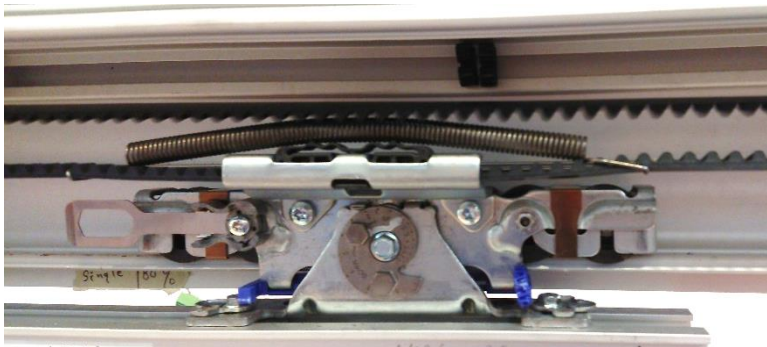


Figure 13 Upper belt segment interfering with lower belt segment's slack reducer

4.1.2.3 Lost grip in C-track

If the idler pulley assembly loses its grip in the aluminum profile's C-track, the belt tension will decrease, compromising the sliding doors function. If the grip is completely lost, a reinstallation of the belt will have to be done. One probable cause

for this is that it is difficult to provide sufficient force to secure the screws which fastens the idler pulley assembly to the aluminum profile.

Another probable cause is that the rocking motion, illustrated in Figure 12, is similar to vibrations. It is well known that screws can come loose if subjected to vibrations. It is possible that this rocking motion have a similar affect to these screws.

4.1.2.4 Difficult to install in C-track

From the service technician interview, this problem can be interpreted to be directly related to the problem with lost grip in the C-track. If the problem with lost C-track is caused by insufficient force when securing the torx-screws, which fastens the idler pulley unit to the aluminum profile, then this problem is because of the torx-screws can't easily be accessed with tools providing enough force.

There is also the possibility that the screws actually are sufficiently tensioned, but that the rocking motion, due to lack of idler pulley unit wall support, is the root cause and that the current screws with current tensioning force are sufficient.

4.1.2.5 Lost pre-tension

From testing, see Appendix B, it appears as if the current belt has a slight settling behavior which result in a decrease in pre-tension after a couple of cycles.

4.1.2.6 Temperature dependency

From testing, see Appendix B, there is evidently a significant temperature dependency in the current belt tensioning solution, most likely caused by the different materials in the extruded profile and the belt's tension members. Although the pre-tension difference did not compromise functionality in the conducted test, it has to be mentioned that the test did not test the widest possible door width configuration, due to limited space in the climate chamber. Belt sag, accompanied by the decrease in belt tension, could be a more frequent problem for wider doors. Also, only installation at 15°C was tested. Differences in performance could possibly have been observed if the belt had been installed at the lowest or highest possible temperatures.

4.1.2.7 Damaged idler pulley

The idler pulley could be damaged in two ways. The first, is that the technician can accidentally screw the tensioning screw too far causing it to drill into the pulleys teeth. This can happen if the idler pulley unit has not been pushed enough in the C-track. The second, is that the securing screw in the idler wheel center becomes loose causing the pulley to crash into the tensioning screw. The placement of the screw and the lack of any fail-safe feature makes this possible.

4.1.2.8 Difficult to install slack reducers

The slack reducers are considered cumbersome to handle by the technicians. The fact that technicians try to work around them by adding more belt tension instead, suggests that they dislike them.

4.1.2.9 Tooth jumping

This problem is most common in very wide doors. It is caused by the belt sagging. The belt sagging can have multiple causes. The first, is that the belt has been insufficiently tensioned, because the technician has not followed the instructions. The second, is that the temperature has decrease causing the belt to lose some tension making it sag more. A third, can be the belt settling behavior causing the belt tension to drop below sufficient tension.

4.1.3 Problem magnitude

It is difficult to determine the magnitude of problems above. Since the interviews only provide a sample of estimates and opinions about the current solution, they cannot, for sure, be said to general. Although the magnitude is left unknown, solutions to the problems will be attempted to be found.

4.2 Requirements and recommendations

In collaboration with ASSA ABLOY some strict specification requirement, that a BTS must fulfill, have been given. Also, recommendations, which a solution does not have to comply with, but are highly desired, have been possible to extract from talking with ASSA ABLOY employees. A classification, similar to that used in Ulrich and Eppinger (2012), have been used.

4.2.1 Requirements

1. The BTS must function for all types of ASSA ABLOY sliding doors i.e. single slide, bi-parting and telescopic doors.
2. The BTS must be able to handle up to 6 m wide doors, which is the widest sliding door configuration ASSA ABLOY offers.
3. The BTS must be able to handle door leaf weights up to 200 kg (which equals a total weight of 400 kg in bi-parting doors) which are the heaviest doors ASSA ABLOY offers.

4. The BTS must be able to handle operating temperatures between -20°C and $+50^{\circ}\text{C}$.
5. The static shaft force provided by the BTS must not exceed the drive unit bearing's capacity of 300 N.
6. The BTS must be physically easy to install to not expose the technicians to any risk when handling it.

Due to number 5, it is not an option to install the timing belt at a much higher tension than it is today. If it were, the belt sag problem could be approached by giving the belt more pre-tension. Though, this action may result in new problems, such as higher electricity consumption or noise.

4.2.2 Recommendations

1. The BTS installation time is short
2. The BTS can be installed with few tools
3. The BTS maintenance time is short
4. The BTS can be maintained with few tools
5. The BTS is fail-safe in its construction
6. The BTS provides silent operation
7. The BTS is durable
8. The BTS can handle temperature changes
9. The BTS has a low manufacturing cost
10. The BTS tension can be read off

Number 8, in the recommendation, about handling temperature changes is especially interesting. The test in Appendix B suggest that the belt tension changes significantly with shifting temperatures. It can be interpreted that the belt should be installed at a tension which takes installation temperature in consideration. For example, if the temperature is very low when the belt is installed, the belt should be installed at a lower tension to avoid the belt becomes over-tensioned when the temperature increases over time. Conversely, the belt should be installed at a higher tension if the temperature is high when installing, to not risk sagging if temperature drops over time. This suggests that temperature dependent installation tension is of interest. However, another way of approaching this is to make assumptions about the temperature at the installation. What is really the probability that a door installed at -20°C will face temperatures of $+50^{\circ}\text{C}$ in the future and vice versa? Is it possible that the temperature interval in which the door operates is not big enough to cause any tensioning problems? There is no obvious answer to how this problem should be approached. Therefore, based on this short discussion, both concepts that take temperature in consideration and solutions which do not, have been of interest in the concept generation phase.

4.2.3 Delimitation

The test about lost pre-tension in Appendix B, suggests that some way of tackling the problem with the belt's settling behavior is needed. However, solving this problem, in a way which does not involve changing the timing belt, requires more investigation which has been thought to be outside the scope of this project and was therefore not looked further into from this point.

5 Develop

This chapter will include the process of generating concepts to solve some of the identified problems, followed by two iterations of concept development and concept selection.

5.1 Concept generation

5.1.1 Method – Brainstorming

A brainstorming activity together with four employees at ASSA ABLOY Entrance Systems with insight on the current BTS was held with the goal of finding as many creative solutions for a new BTS as possible. This involved brainstorming general tensioning methods, and thinking about how to avoid the identified problems, with the current BTS's. As there were many problems with the current BTS, the brainstorming activity had to be narrowed down to address only a small selection, in order to make it manageable. The following topics were discussed:

- *In which ways can a belt be tensioned?*
- *In which ways is it possible to determine the belt's tension when installing or servicing?*
- *How would it be possible to make the belt adapt to temperature changes?*
- *How can belt alignment issues, one possible cause for noise, be solved?*
- *Is there a solution which solves/combines all these problems/solutions?*
- *Other ideas*

5.1.2 Generated concepts and screening

The brainstorming activity, together with some ideas which had been thought of previously during the project, yielded a couple of concepts which were divided in six different categories (listed below) depending on which problem they address. A few concepts do not have an illustration, instead, these are explained in text.

Concept categories:

- A. Belt tensioning methods
- B. Correct tension indicators
- C. Reduce belt sagging
- D. Alignment – Silent operation
- E. Silent operation (not alignment related)
- F. Temperature adaptation

The concepts were discussed upon at a later point with roughly the same people who participated in the brainstorming activity, to eliminate ideas which the group thought lacked potential. This section includes pros and cons with the different concepts as well as information about whether or not the concept was decided to proceed with.

Accordingly with Ulrich and Eppinger's (2012) concept development process, a screening to sort out undesired concept, was conducted.

5.1.2.1 Belt tensioning methods

In this section different belt tensioning method concepts are presented (Figure 15- Figure 22).

A1. Leverage – External tool

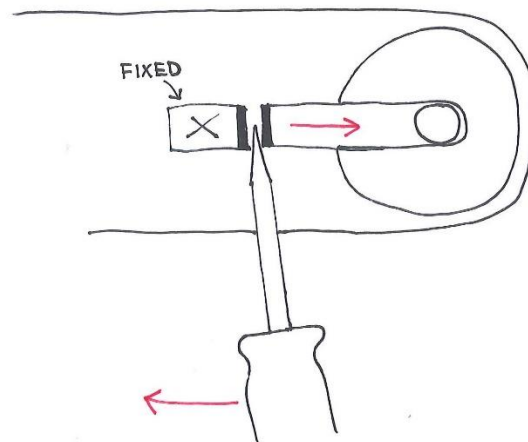


Figure 14 Leverage – External tool

An external tool is used to push the idler wheel obtaining pre-tension. It was discussed that the result may differ depending on which screwdriver the technician had access to. However, sufficient tension was thought to be obtained quickly which made the concept proceed.

A2. Leverage – Hand

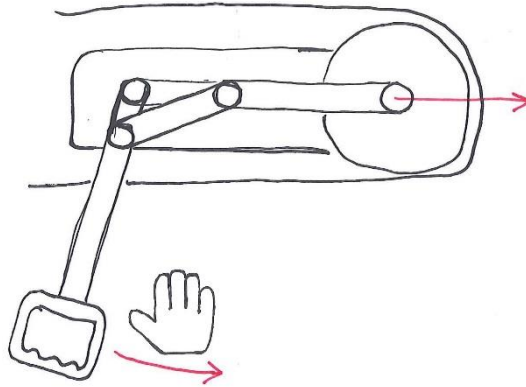


Figure 15 Leverage – Hand

Instead of using an external tool like in Concept A1, the “tools” is built into construction. The group thought it would probably be too bulky and would require a rather complex mechanism. Therefore, the concept did not proceed.

A3. Leverage – Gravitational

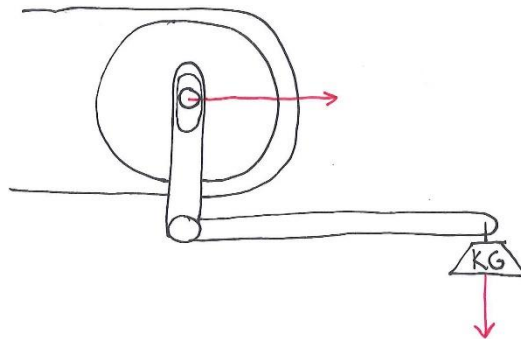


Figure 16 Leverage – Gravitational

In this concept a mass linked to a levering arm provides the tension. All ways of using a weight, both as an external tool and as part of the construction, were thought to add too much mass, either to the technicians toolbox or the construction. The concept did not proceed.

A4. Screw - External tool

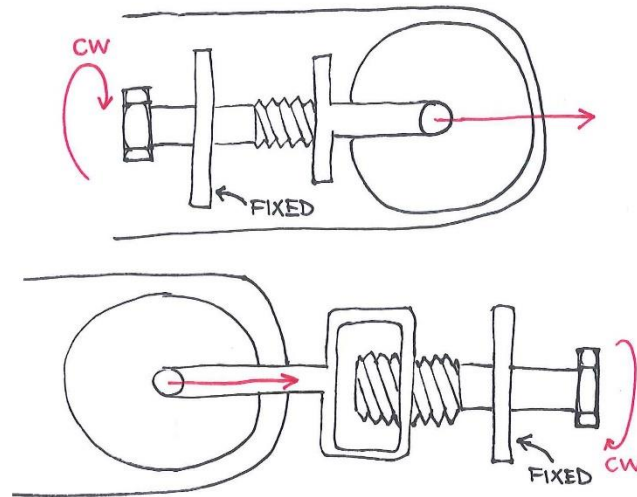


Figure 17 Screw - External tool

This is the working principle which the current solution builds upon. A pulling and a pushing configuration of the concept is illustrated in Figure 17. The principle is proven to work relatively well in current solution and a future concept including it was thought to be space-efficient. The concept proceeded.

A5. Snowboard boot inspired tension BOA®

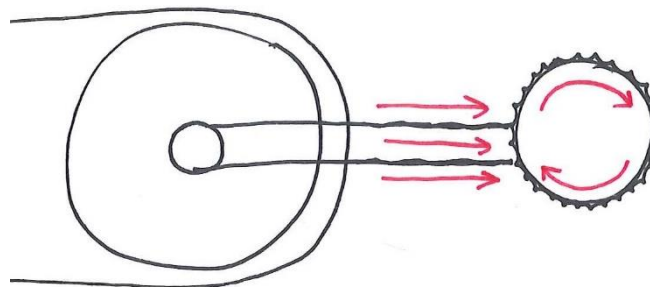


Figure 18 Snowboard boot inspired tension BOA®

A tensioning device like the ones used in snowboard boots. However, the company developing the tensioning system does not provide any data on how much force the system can handle and was therefore not proceeded with.

A6. Eccentric wheel

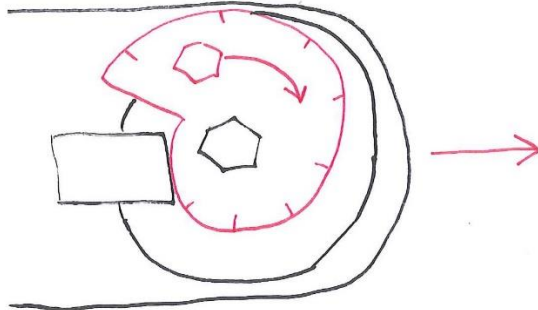


Figure 19 Eccentric wheel

By turning an eccentric wheel, the idler pulley is pushed, tensioning the belt. An eccentric wheel is used successfully in another part of ASSA ABLOY's sliding doors. Using the concept in tensioning the wheel was thought to be interesting and the concept proceeded.

A7. Stepper motor

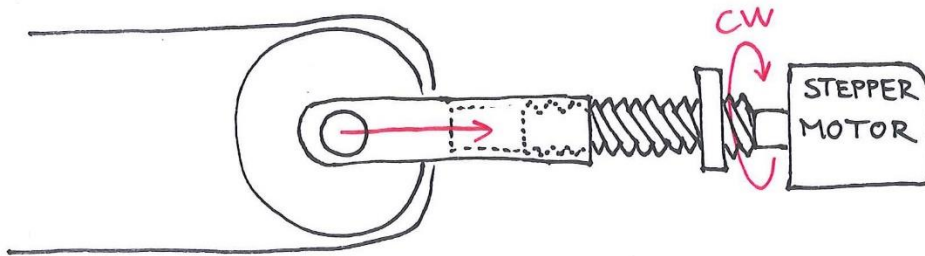


Figure 20 Stepper motor

A stepper motor, connected to a screw, tensions the wheel without any human force. The concept was thought to be futuristic with possibility to make automatically adjustable. The concept proceeded.

A8. Mainspring

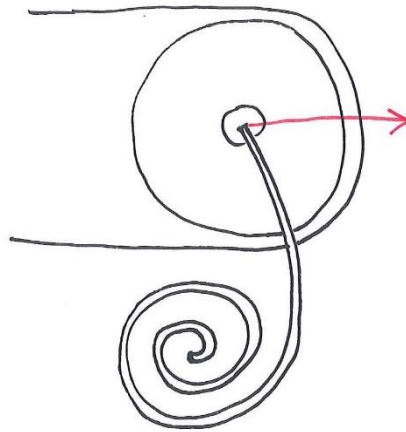


Figure 21 Mainspring

The force is obtained by a mainspring. No theory supporting this would work in reality was found and the concept did not proceed.

5.1.2.2 Correct tension indicators

In this section, different ways of indicating the tension is presented, Figure 22- Figure 28.

B1. Spring + Indicator scale

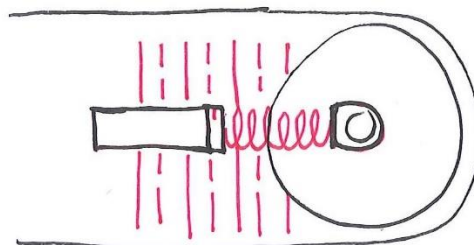


Figure 22 Spring + Indicator scale

The deflection of the spring is read off on a scale or other visual representation. Being able to read the tension was something that was requested from technicians, and the concept was therefore thought to be of interest. The concept proceeded.

B2. Spring + Hole indicator

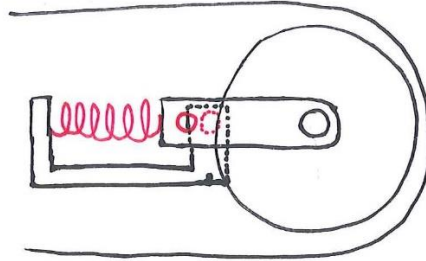


Figure 23 Spring + Hole indicator

The working principle is that the spring is deflected to a specific point where two holes align. A benefit with this solution is that the tension can be controlled both tactically, by testing if a tool can pass through, and visually. The concept proceeded.

B3. Spring + Tactile and visual scale

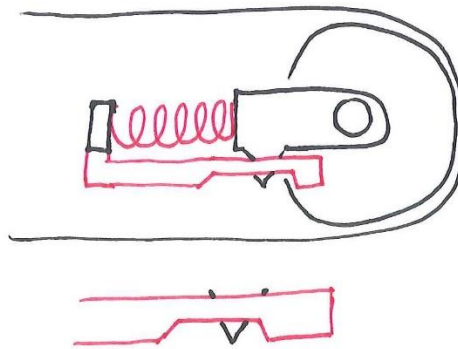


Figure 24 Spring + Tactile and visual scale

Similarly to concept B2, the tension can be controlled both tactically and visually, but instead of a hole there is a sharp edge in a gap which indicates the tension. The concept was thought to have potential and was proceeded with.

B4. Spring + Cut of tube 1

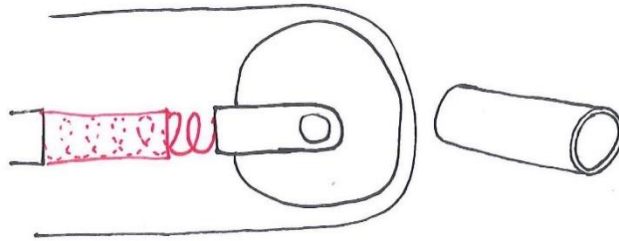


Figure 25 Spring + Cut of tube 1

The use of tube the length of the desired spring deflection would limit the tension to not risk over-tensioning the belt. This would also increase consistency in belt tension among installed sliding doors. The simplicity and provided consistency, made the concept proceed.

B5. Spring + Cut of tube 2

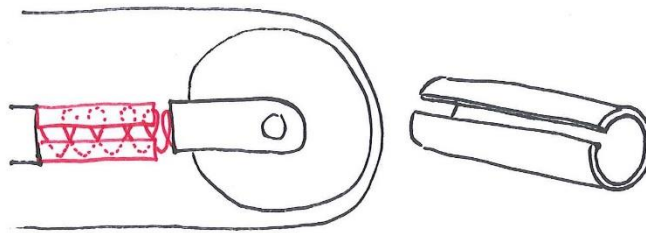


Figure 26 Spring + Cut of tube 2

Similar to Concept B4, but the slit in the tube making them interchangeable, if for any reason different tension is desired. However, the team did not like the idea of having loose parts in the construction and the concept did not proceed.

B6. Strain gauge

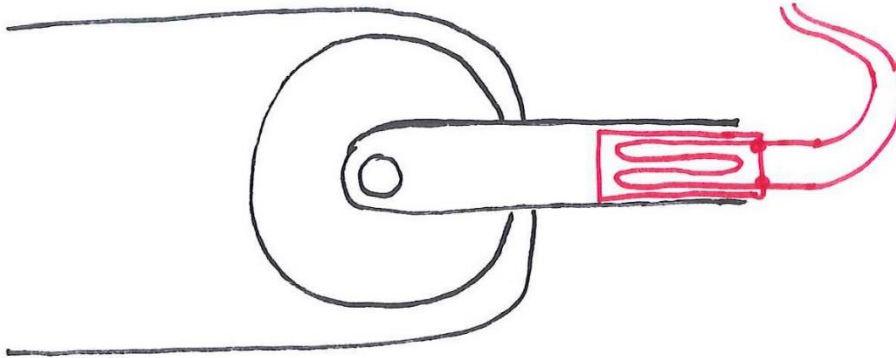


Figure 27 Strain gauge

A strain gauge, which can measure tension by measuring resistance in an electric circuit, can be used to measure the tension. A configuration which can read the tension when in operation is possible, in contrast to Concepts B1-B6, where tension only can be read when idler wheel is not secured. Even though it is a solution which requires electricity, it was thought to have potential in next generation BTS. The concept proceeded.

B7. Measuring device

There are devices that can measure belt tension, however these are expensive and the probability of incorrect use were thought be too high to be considered. The concept did not proceed.

B8. Distance measure

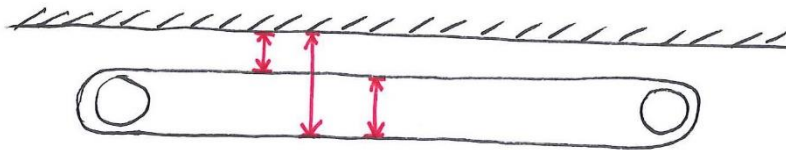


Figure 28 Distance measure

The idea is to measure the belt distance from a static point in the construction. This was tested at one point in the discovering phase and was assessed to be too inaccurate to use. The concept did not proceed.

B9. Auditory feedback

This concept builds upon the idea of having some sort of auditory feedback, such as a clicking sound, when a desired tension is obtained. Though, some doors are installed at noisy places and missing out the feedback would leave the technician in uncertainty. The concept did not proceed.

5.1.2.3 Reduce belt sagging

In this section, different ways of reducing belt sag is presented, Figure 29-Figure 32.

C1. Self-helping belt support

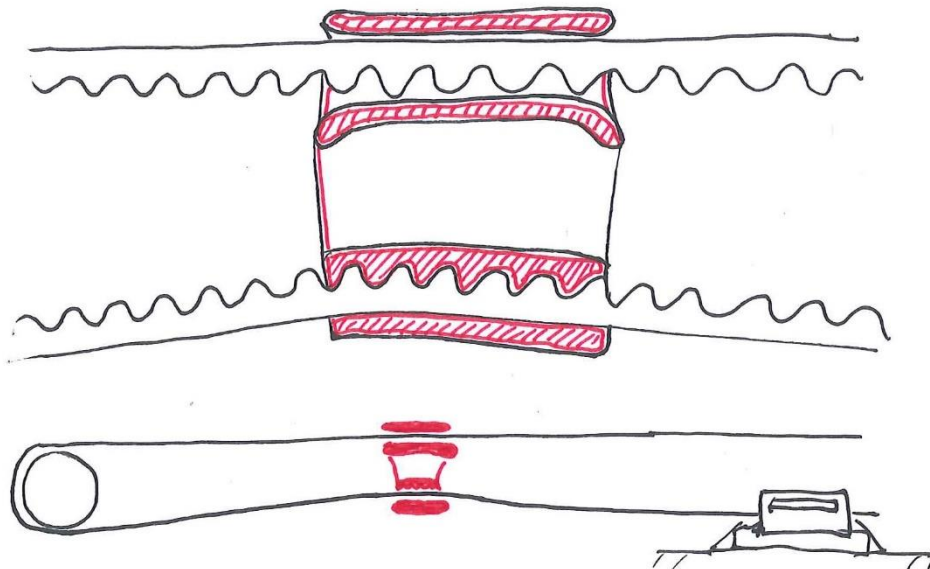


Figure 29. Self-helping belt support

This is an attachment which is fitted to the belt. The idea is to provide support to the belt where and when it is needed. When the upper belt is tight and the lower is slack, the upper belt would lift the lower and vice versa. The concept was thought to be interesting and proceeded.

C2. Support structure

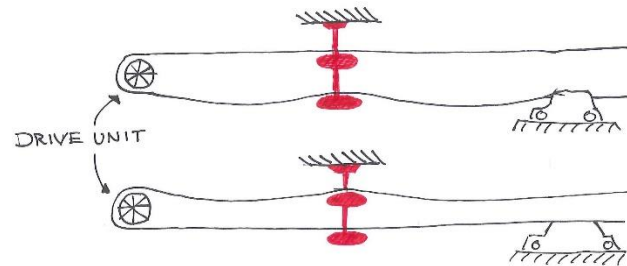


Figure 30 Support structure

A static belt support attached to the fixed construction supports the belt making the sag less pronounced. The concept was thought to be simple yet functional and proceeded.

C3. Change drive unit position

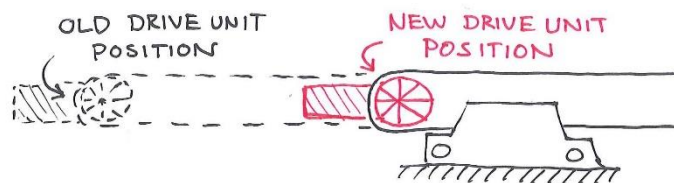


Figure 31 Change drive unit position

At its current position the belt is unnecessary long in some doors. By moving the drive unit, the belt length can be reduced and as a result the belt would sag less. The concept was thought to be a simple thing to test and proceeded.

C4. Spring wheel tensioner on belt

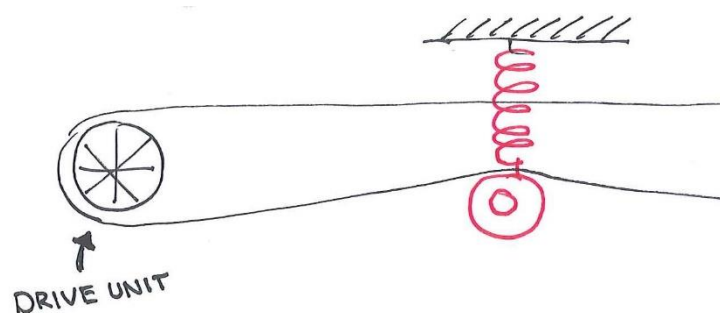


Figure 32 Spring wheel tensioner on belt

A spring is used to counteract the belt sagging. This concept is not recommended, which is stated in 3.2.8 Timing belt tensioning . The concept did not proceed.

C5. Software modifications

From the sliding door's software, it is possible to change the drive unit's torque. This would result in the belt sagging less. However, the group decided that it is not an option to reduce performance. The concept did not proceed.

5.1.2.4 Alignment – Silent operation

In this section, different concept which attempts to keep the belt aligned, making operation silent, is presented, Figure 33-Figure 37.

D1. Wider wall support distance

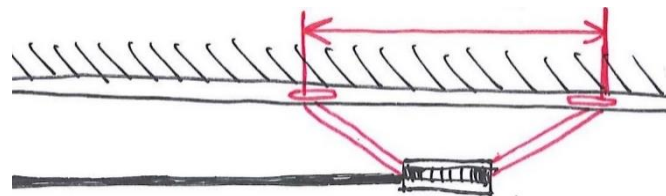


Figure 33 Wider wall support distance

By increasing the distance between the screws which attach the idler wheel assembly to the fixed structure, the overall construction is thought to be sturdier. The concept proceeded.

D2. Roof fixture

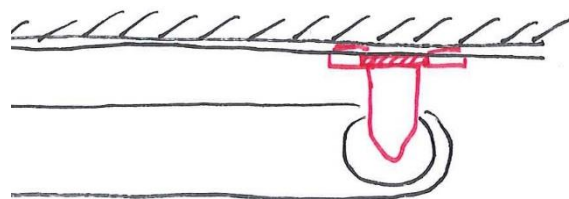


Figure 34 Roof fixture

The idea is to place the idler pulley assembly in the extruded profiles roof to provide better belt alignment. Although it is not compatible with the current interface, the concept was thought to be of interest. The fact that it is used by many competitors suggests that it is an efficient way of maintaining the belt aligned with the idler pulley. The concept proceeded.

D3. Wall support – block

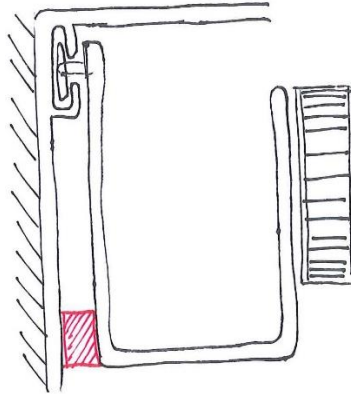


Figure 35 Wall support – block

By adding a block made out of rubber, for example, the idler pulley construction would be supported against the wall counteracting any rocking motion caused by force changes. This was thought of as a very simple way of solving the problem with the rocking motion and the concept proceeded.

D4. Wall support – screw

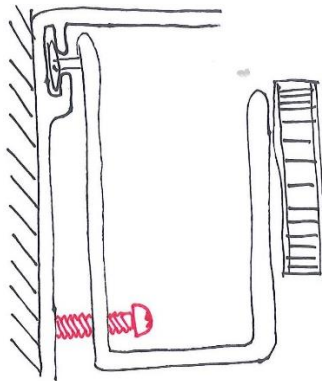


Figure 36 Wall support – screw

Similar to concept D4, but instead a screw in a threaded hole makes it possible to adjust the support distance. It has the benefit of being adjustable if the wall for any reason is not completely flat. However, the group thought that the adjustability would just add one source of possible errors. The concept did not proceed.

D5. Wall support – flange

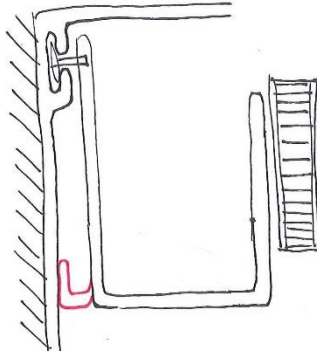


Figure 37 Wall support – flange

A flange which is integrated in the rest of the idler pulley assembly can act as support. Because it was thought to be possible to easily modify current solution with this feature and the fact that it does not add any components made it interesting for further development. The concept proceeded.

5.1.2.5 Silent operation (not alignment related)

Problems related to noise, but not to belt alignment, is presented in this section.

E1. Self-lubrication system

Timing belt drives, generally do not need lubrication but it can sometimes be used to reduce noise. However, this concept was thought to add more problems than it solved, in terms of collecting dust and the complexity of adding an auto-lubricating system, and did therefore not proceed.

E2. Idler pulley without teeth

This solution is used in competitors tensioning solutions, suggesting that it, from a functional perspective, can be an option. Because this concept is completely independent on other concepts and can easily be independently tested and evaluated, the concept proceeded.

E3. Idler pulley made from another material

An idler pulley made from another material, e.g. a metal or another plastic, could potentially reduce the noise that the belt causes in contact with the pulley. Because of the concept's independent nature it proceeded.

E4. Use different timing belt

A belt with a different length to width ratio, a different tension member material, and possibly less or no settling behavior can be used. The concept was thought to be of interest as it can easily be tested and evaluated. The concept proceeded.

5.1.2.6 Temperature adaptation

In this section, concepts related to temperature adaptation is presented.

F1. Hydraulics or wax thermostat

This concept was very loosely presented in the brainstorming activity. In some way was the temperature dependency in a hydraulic system or wax thermostat, make the belt tension adapt to temperature shifts. However, no actual solution for how this would work was found and the concept did therefore not proceed.

F2. Install at more appropriate temperature

Based on the discussion in 4.2.2 Recommendations, it was decided that the concept proceeded.

F3. Bimetal

Bimetals are two metals with different thermal expansion coefficient fused together. When temperature changes the bimetal bends because of this difference. This principle can be used as a thermometer in a temperature dependent solution to indicate at which tension the belt should be installed. Though, it is considered to be to be overly complicated and expensive to integrate it in a solution. The concept did not proceed.

F4. Similar thermal expansion coefficient in belt's tension member as in the extruded profile

By having similar thermal expansion coefficient in the tension member and the extruded profile the problem with temperature variations would not be as significant. However, making the extruded profile out of steel is not an alternative as it would make it unacceptably heavy, and no tension member which matches the aluminum, which the current extruded profile is made from, have been found. The concept did not proceed.

5.2 1st Concept selection

5.2.1 Selection method

Together with the supervisor at ASSA ABLOY, who have many years of engineering experience and expertise within the company, a selection was made among the concepts that proceeded from the concept screening. The selection was partly based on which concepts were thought to easily be implemented with the current interface, but also which concepts which were thought to be interesting for next generation BTS. The 1st concept selection can be found in Table 2.

5.2.2 Delimitation

At this point another delimitation was made. ASSA ABLOY decided that only concepts directly related to the idler pulley assembly was to be develop further within this master's thesis project. Concept C1-C5 was therefore not developed further from this point.

Table 2 Proceeded and developed concepts

<i>Concept</i>	<i>Proceed</i>	<i>Develop</i>
<i>A1. Leverage – External tool</i>	●	
<i>A2. Leverage – Hand</i>		
<i>A3. Leverage – Gravitational</i>		
<i>A4. Screw - External tool</i>	●	●
<i>A5. Snowboard boot inspired tension BOA</i>		
<i>A6. Eccentric wheel</i>	●	●
<i>A7. Stepper motor</i>	●	●
<i>A8. Mainspring</i>		
<i>B1. Spring + Indicator scale</i>	●	●
<i>B2. Spring + Hole indicator</i>	●	
<i>B3. Spring + Tactile and visual scale</i>	●	
<i>B4. Spring + Cut of tube 1</i>	●	●
<i>B5. Spring + Cut of tube 2</i>		
<i>B6. Strain gauge</i>	●	●
<i>B7. Measuring device</i>		
<i>B8. Distance measure</i>		
<i>B9. Auditory feedback</i>		
<i>C1. Self-helping belt support</i>	●	*
<i>C2. Support structure</i>	●	*
<i>C3. Change drive unit position</i>	●	*
<i>C4. Spring wheel tensioner on belt</i>		
<i>C5. Software modifications</i>		
<i>D1. Wider wall support distance</i>	●	●
<i>D2. Roof fixture</i>	●	●
<i>D3. Wall support – block</i>	●	
<i>D4. Wall support – screw</i>		
<i>D5. Wall support – flange</i>	●	●
<i>E1. Self-lubrication system</i>		
<i>E2. Idler pulley without teeth</i>	●	●
<i>E3. Idler pulley made from another material</i>	●	●
<i>E4. Use different timing belt</i>		
<i>F1. Hydraulics or wax thermostat</i>		
<i>F2. Install at more appropriate temperature</i>	●	●
<i>F3. Bimetal</i>		
<i>F4. Similar thermal expansion coefficient in belt's tension member as in the extruded profile</i>		

*Not developed due to delimitation

5.3 1st concept development

The concepts from the 1st concept selection were divided into three different categories, depending on how soon they were thought to be possible to implement in ASSA ABLOY's sliding doors. The three categories were:

Short term solutions – the solutions can easily be implemented by making small modifications to the current solution. Single, interchangeable parts may be replaced.

Medium-long term solutions – the solutions uses the current sliding doors' interface but requires many new parts which puts these solutions further into the future than the short term solutions.

Long term solutions – the solutions require major changes to the current solution, possibly a new interface and involve more advanced systems, such as IoT (Internet of things).

5.3.1 Short term solutions

Concept B4, Figure 38, can be fitted to the current BTS to increase consistency in pre-tension among all ASSA ABLOY sliding doors. By placing a tube of length 42-43 mm over the tension screw and tightening the screw until the tube is stuck, the tension in the belt will become about 80 N every time. With this tube, the belt can also not be over-tensioned as the tube will obstruct this. In addition to this, a fail-safe element to the construction will be added. With the tube in place, the idler pulley will be restricted from moving towards the tension screw if it for any reason losses its grip. As for material, the tube can be made from either a temperature resistant plastic or some type of metal.

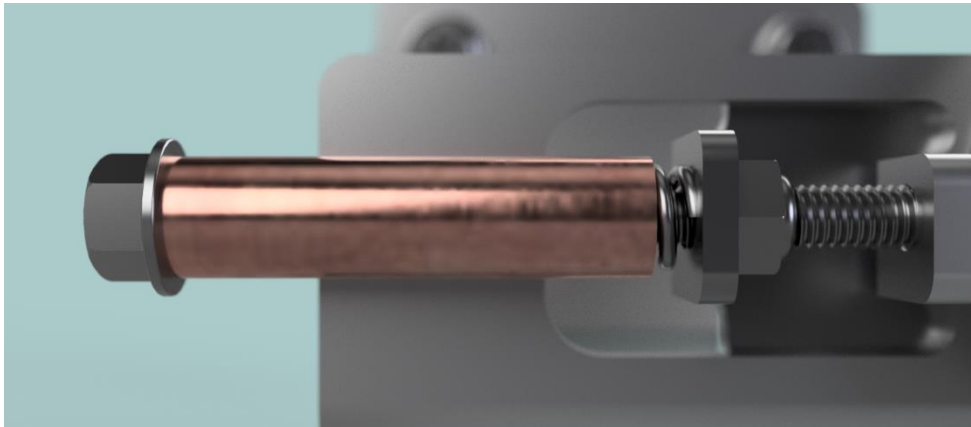


Figure 38 Concept B4 visualized

Concept D5 can be realized by making modifications to the current mounting bracket. There are many ways a flanges can be created using the current geometry as starting point. In Figure 39, one way is presented. This solution could potentially solve the problems with lost C-track grip, which the current solution has, as it would restrict the assembly from rocking up and down. The extra support against the wall would also make the construction sturdier and consequently provide better belt alignment which in turn may reduce noise.



Figure 39 Supporting flange in current mounting bracket

Concept E2 and E3, combined in Figure 40, can also be implemented easily and could possibly be a simple solutions to battle noise problems. If the material is to be changed, there are many material to choose from. Metals like steel, aluminum or possibly another polymer, are some candidates that possibly cause less noise when they interact with the belt's rubberlike material. However, to evaluate these, thorough testing will have to be conducted. Regarding using a toothless pulley, no theory have been found whether it would be better or worse than a toothed pulley. Again, only through testing a solid evaluation can be made. If these tests are successful, they can easily be applied to all concepts.

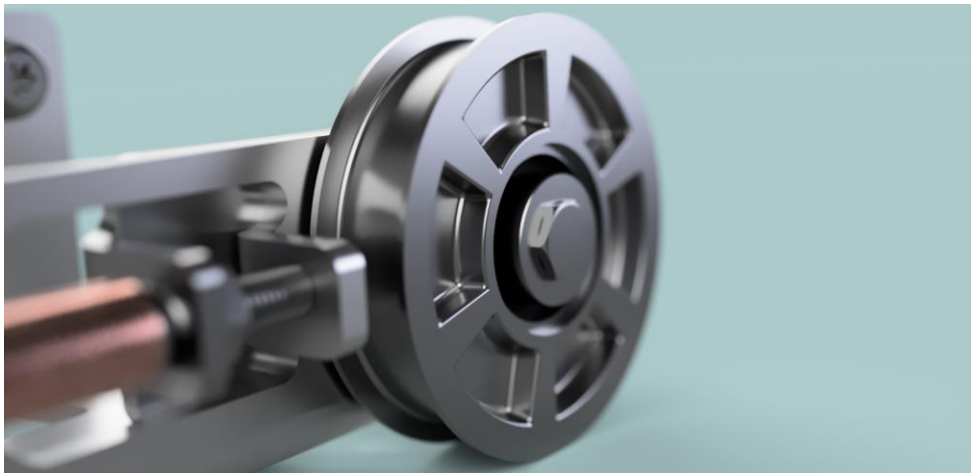


Figure 40 Concept E2 and E3 combined

5.3.2 Medium-long term concepts

The concepts which were thought to be categorized as medium-long term were combined into 3 different combined concepts, which are presented below.

Medium-long term concept 1

The working principle in this concept, Figure 41, is similar to the current BTS's, but it has some minor construction differences. The pulley is placed on the left side of the tension screw, giving more room for a tool to tension the belt, as the belt will not be obstructing the tool. A spring is used to indicate the tension. It can also easily be equipped with a tension indicator scale to make it possible to accurately give the belt a more suitable tension considering the temperature at installation.

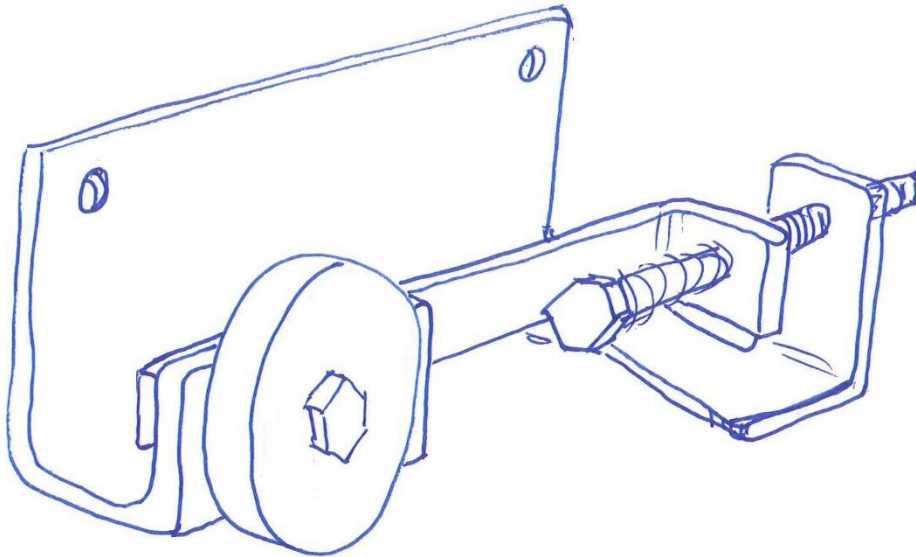


Figure 41 Medium-long term concept 1

Medium-long term concept 2

This concept, Figure 42, is similar to the previous concept. Again, the pulley is placed to the left, but here the spring is placed on the outside. This provides even more space for a tensioning tool, and opens up for possibility to fit the screw head with a handle to enable tool-free tensioning.

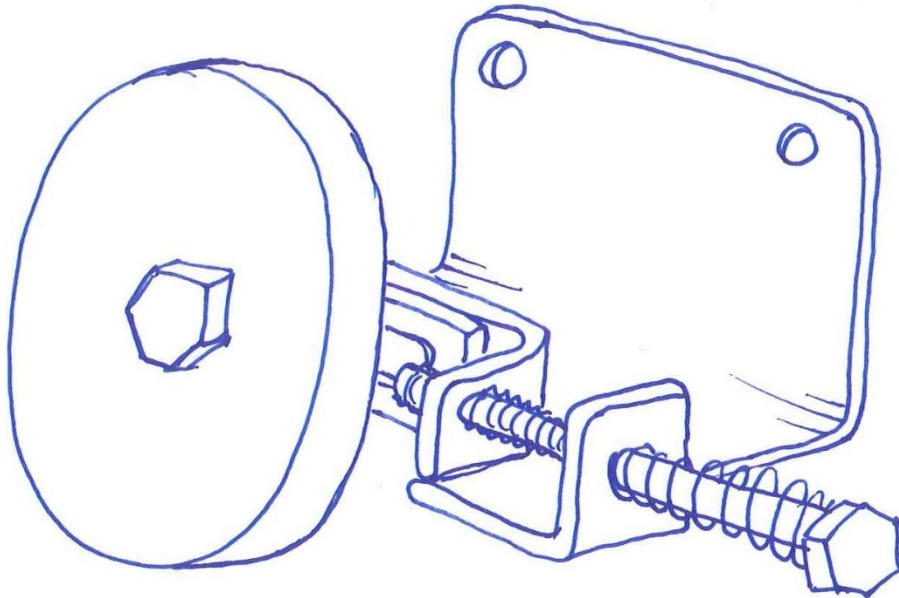


Figure 42 Medium-long term concept 2

Medium-long term concept 3

This concept uses a different tensioning method than the current BTS. The eccentric wheel, which shares axis with the pulley, is rotated to move the pulley to the right, which tensions the belt. As the belt tension increases, a spring will be deflected. A tension indicator scale can easily be fitted to the solution to keep track of the tension.

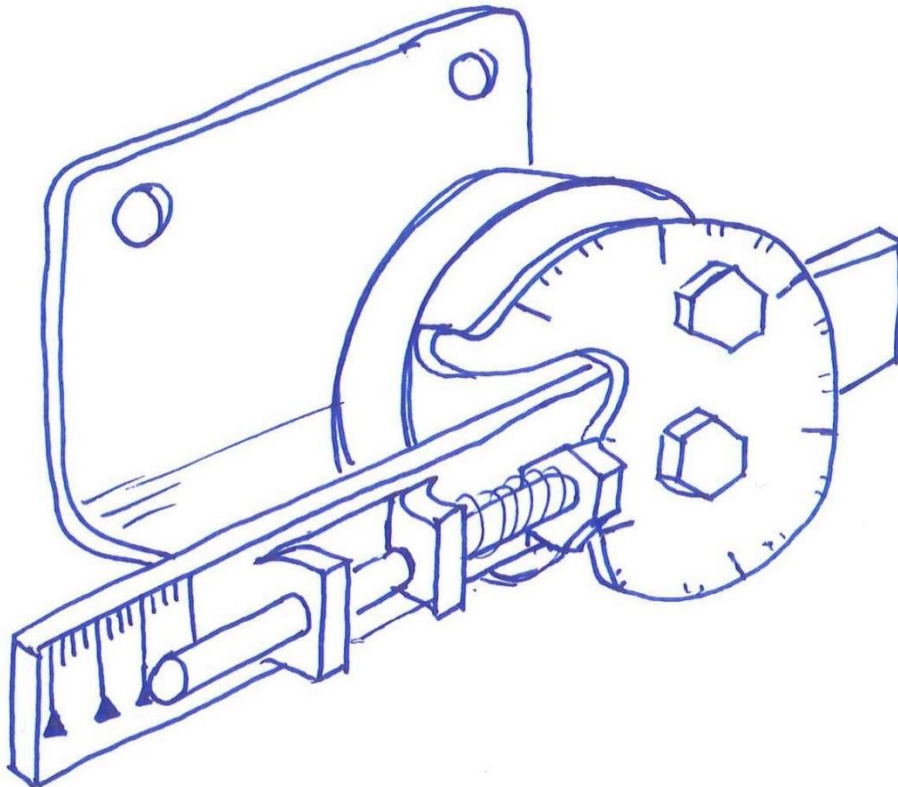


Figure 43 Medium-long term concept 3

General medium-long term concept modifications

Because all the medium-long term concepts requires new mounting brackets, features which does not exist in the current bracket can be added. This includes adding supporting flanges, as well as increasing the distance between the mounting screws.

5.3.3 Long term solutions

The concepts which were thought to be categorized as long-term concepts were combined into one combined long-term concept which is presented in Figure 44.

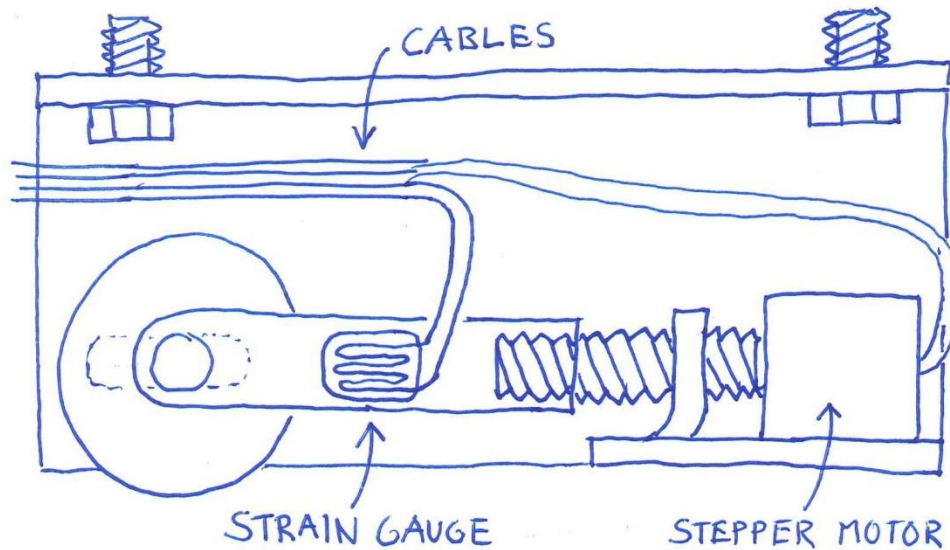


Figure 44 Combined long term concept

This concept uses a stepper motor, concept A7, to obtain belt pre-tension. The stepper motor connects to a threaded end between the motor and the idler pulley, which, when the stepper motor axis rotates, moves the idler pulley. The connection is equipped with a strain gauge, concept B6, to accurately keep track of the belt tension. The stepper motor needs to have some sort of built-in locking mechanism to not rotate unintentionally, which would change the tension. The combination of using a stepper motor and a strain gauge enables dynamic belt adjustment, meaning it is possible to keep the pre-tension constant, regardless of external factor such as temperature changes. This functionality makes it the only concept which can be classified as a truly “automatic belt tension device”. If it also connected to some sort of IoT system, tensioning the belt can possibly be made from a tablet, and the tension can be monitored from a distance.

The solution is attached to a C-track in the roof, concept D2. This would provide best possible belt alignment because any flex in the construction would be more in line with the belt. This would require modifications to the current extruded profile to be implemented.

5.4 2nd concept selection

Together with the supervisor at ASSA ABLOY, it was decided to only develop medium-long term concept 3 further. Medium-long term concept 1 and 2 was not thought to add enough benefits and new elements, compared to concept 3, to proceed with.

The short term concepts were practically fully developed and ASSA ABLOY did not find enough value in looking further into these concept within the frame of this master's thesis. The fact than none of the short term concepts had any temperature adaptation also affected this decision.

Regarding the long term concept, not enough time to develop a prototype of this concept was thought to be had, and ASSA ABLOY found greater value in fully developing a medium-long term concept rather than partly develop a long term concept.

Although, only medium-long term concept 3 was selected for further development, all concepts were subject for suggestion in the end.

5.5 2nd concept development

Before a finished prototype of medium-long term concept 3 was made, proof of concept were sought of the principle to use an eccentric wheel to obtain belt tension, and also if it was thought to be a reasonable concept to fully develop. To achieve this, the current mounting bracket was modified by removing some steel and equipped with a couple of 3D-printed parts, in what can be considered as rapid prototyping.

The modified concept was installed and a load cell was attached to the belt to monitor the tension. The installed concept is presented in Figure 45 and an exploded view, showing the parts included, is presented in Figure 46.

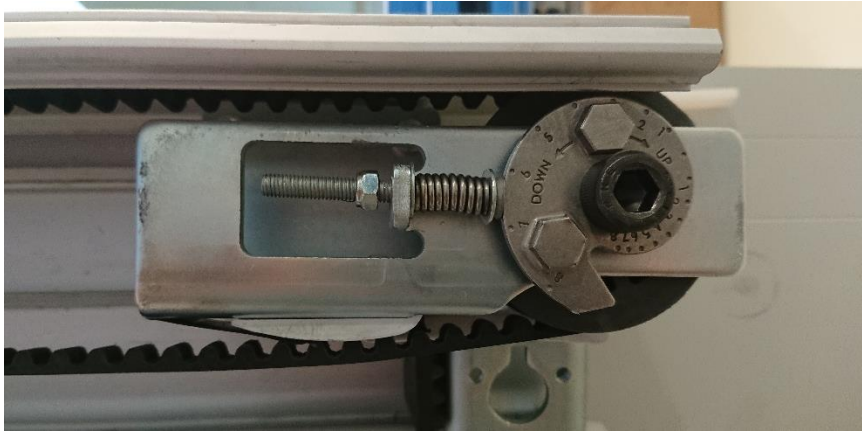


Figure 45 Modified concept installed and tensioned

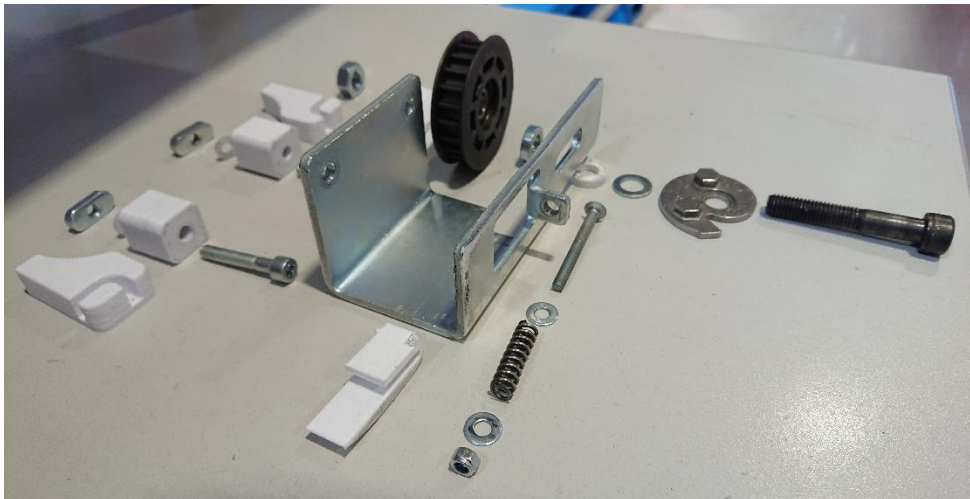


Figure 46 Exploded view of concept solution

The outcome from the test was successful and proof of concept was thought to be achieved. The solution did not require much force to install and sufficient tension was obtained much quicker compared to in the current solution.

During this test, two 3D-printed parts were attached, supporting the mounting bracket against the wall. They were supposed to simulate the wall supporting flanges described in Concept D5. The outcome of adding these were also considered successful as the bracket's rocking motion was much less pronounced compared to without them. The difference was so significant that Concept D1, which proposes wider distance between the mounting screws, was not thought to be necessary.

6 Deliver

In this chapter the final prototype of the selected concept from the medium-long term concepts is presented, together with a description of its function and some possible variations.

6.1 Prototyping

6.1.1 3D modeled prototype

Based on the findings in the 2nd concept development, a 3D modeled prototype, Figure 47, was created using the CAD software Autodesk Fusion 360.

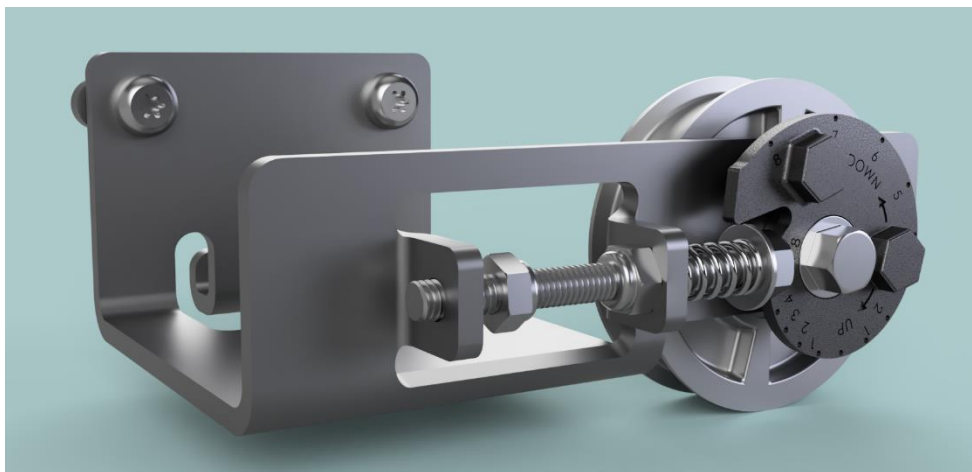


Figure 47 3D modeled prototype

6.1.2 Installation and working principle

The first step in installing this solution is to slightly loosen the center screw and turn the eccentric wheel counter-clockwise as much as possible. This is done to fully

utilize the eccentric wheels potential. The mounting bracket is then placed in the extruded profile's C-track and pushed to the right until some tension can be observed in the belt while keeping the eccentric wheel's position unchanged. The bracket is then mounted to the extruded profile identically to how it is done in the current solution. Next, the belt is tensioned. With two wrenches, one on the screw centered in the pulley and the other on one of the eccentric wheel's hex heads, the wheel is turned clockwise. Only the wrench gripping the eccentric wheel's hex heads is turned, the other wrench is kept still as to not tighten the center screw. During belt tensioning, it is possible to change hex-head on the eccentric wheel without losing tension. When the eccentric wheel is turned, it will gradually push a screw through two unthreaded holes while simultaneously compressing a spring. The spring compression is due to the increase in belt tension, similarly to how the current solution functions. The screw, that is pushed, is fitted with two lock nuts which serves the purpose of indicating the tension. The eccentric wheel is turned until desired tension is obtained. To secure the center screw, and the pulley's position, it is turned clockwise while simultaneously keeping the eccentric wheel still with a wrench. When secured, the tension can be double checked by verifying the nuts positions.

6.1.3 Key features

Key features in the solution, their function and benefits are described below. Due to confidentiality reasons, the full solution cannot be presented.

6.1.3.1 Eccentric wheel

The eccentric wheel, Figure 48, which already exist in ASSA ABLOY's assortment, has a diameter difference of around 16 mm. Initially, when the belt is tensioned, the idler pulley will move the same distance as the difference in the eccentric wheels diameter. As soon as the idler pulley shaft force reaches that of the pre-tensioned spring, the movement of the idler pulley will partly be counteracted by the spring deflection, which means that the pulley movement will be smaller than the eccentric wheel diameter difference. To account for this, the spring choice is to be addressed.

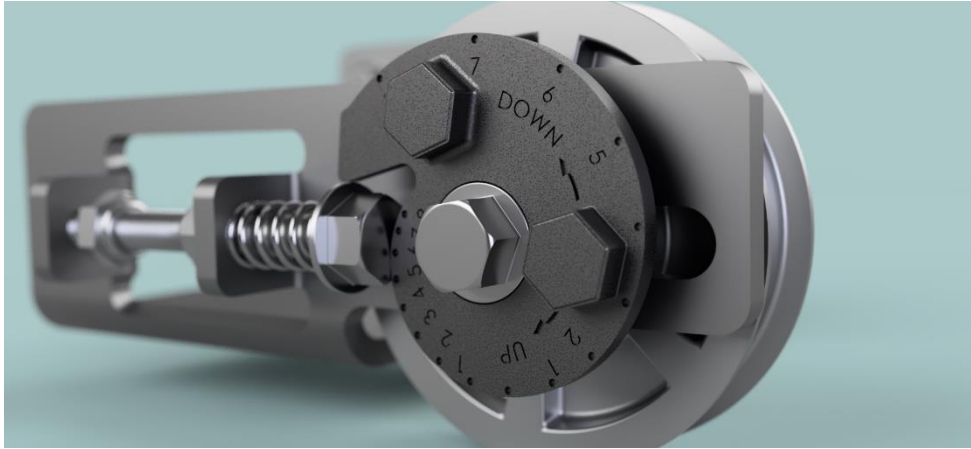


Figure 48 Eccentric wheel

6.1.3.2 Tension indicator + Spring

The indicator scale, Figure 49, is designed to indicate appropriate tension depending on installation temperature. The lock nuts are used as the indicators. When the rightmost nut is moved so that there is a small gap of about 1 mm, the tension is appropriate for installations where temperature is $< 0^{\circ}\text{C}$. When there is an equal distance between the nuts and the mounting bracket flange's gap, the tension is appropriate for installations in between $\leq 0^{\circ}\text{C}$ and $< 25^{\circ}\text{C}$. When the leftmost lock nut touches the other end of the bracket's gap, the tension is appropriate for installations in temperatures $\geq 25^{\circ}\text{C}$. The different belt tensions (without slack reducers) at different temperatures can be found in

Table 3. Because, the screw is not turned, only pushed, the chance of displacing the lock nuts when tensioning is very low.

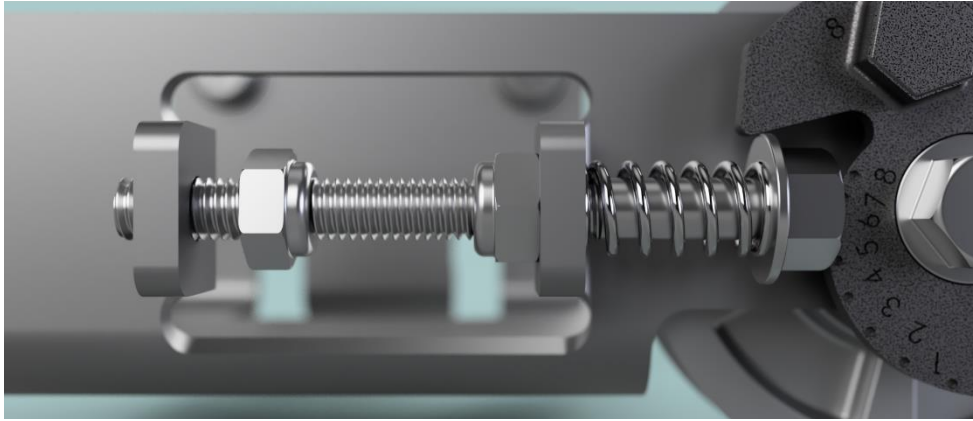


Figure 49 Indicator scale + Spring

Table 3 Appropriate installation tensions for different temperature intervals

Installation temperature	Approx. belt pre-tension (without slack reducers)
T < 0°C	65 N
0°C ≤ T < 25°C	90 N
T ≤ 25°C	115 N

The chosen spring, Figure 49, has a spring constant of 23,70N/mm. It is chosen as it is believed to match the potential movement which the eccentric wheel can provide. The spring is pre-tensioned to 105 N. This force is thought to be sufficient to provide the lowest acceptable installation tension (without slack reducers), based on the findings in the temperature test in Appendix B.

6.1.3.3 Mounting bracket flange

The flange, Figure 50, is placed in the middle of the mounting bracket. Although the 3D-printed support blocks, tested in the 2nd concept development, were placed on either side of the bracket, it is thought to provide enough support to make the entire construction sturdier, preventing the assembly from flexing, consequently making belt align better.



Figure 50 Mounting bracket flange

6.1.3.4 Additional changes

In this solution, a toothless idler pulley from steel is chosen. However, like mentioned before, the choice of pulley requires more investigation to be properly made.

6.1.4 Reflections and variations

The indicator scale may be perceived as subtle. One reason for this is the limited range in the current eccentric wheel. With a wider range it would be possible to choose a spring which makes the nut movement more pronounced. Though, this would require a new part in ASSA ABLOY's assortment.

One possibility variation to the indicator scale, could be that the installation technician changes the pre-tension before installing. A procedure, where the rightmost lock nut always is pushed fully to the left, could then be possible.

The choice of spring is only predicted to be suitable in the construction above. A practical test may suggest something else, and that is something that must be accounted for. However, in this solution, it is very easy to exchange the spring to try different spring stiffness.

There is a chance that the spring, as it is not completely aligned with the idler pulley, does not deflect accordingly with the tension in the belt. Practical testing, may suggest that for example the spring only deflects 90% of the predicted force that the belt exerts on the idler pulley. If this is the case, the indicator scale may be modified with this in consideration.

The cut out, which enables the making of the flange, will reduce the overall strength of the mounting bracket. If this reduction is large enough to result in component failure is not simulated or tested. More variations can be made to find an optimal solution.

7 Discussion and conclusions

In this chapter, concepts to move further on with are suggested. Also, areas which was not treated in depth are commented and a short description of what can be improved, regarding belt tensioning in the future, if new findings in these areas are made. This final chapter will conclude with a short reflection of the master's thesis project.

7.1 Suggestions

This project have landed in a couple of suggestable concepts, both full and partial, for a belt tension device.

To begin with the current solution can fairly easy be improved by implementing **concept D5**, a wall supporting flange to the mounting bracket. Improvements to both belt alignment and C-track grip are thought to be seen with this feature. The fact that only a minor change to the tool that creates the current bracket will have to be made, makes this concept very favorable.

The current solution may also be improved in terms of reduced noise if **concept E2 and/or E3**, untoothed pulley/different pulley material, is implemented. It must be emphasized that these concepts are sprung from the Competitors analysis and the Brainstorming only. What is suggested here, is that testing on these concepts are conducted.

In a longer time perspective, it is suggested that **medium-long term concept 3** is physically prototyped in order to be tested and properly evaluated. Like in many other product development processes, the transformation from computer model to reality will make new problems visible. However, the concept has shown great potential in installation simplicity and time efficiency and may well be the belt tensioning device of tomorrow. The concept in its current form uses a toothless pulley from a different material. If it from testing is apparent that this does not add any improvement to the belt drive, the current pulley can be used with only minor adjustments to the design.

If **medium-long term concept 3**, in further development, is found to not be a satisfactory concept then, further development of **medium-long term concept 1** and **medium-long term concept 2** may be an option.

Finally, the **combined long term concept** is suggested to be further developed in terms of deciding and dimensioning components. The concept is thought to have great potential as a fully “automatic belt tension device”, counteracting for any tension changes. The concept could potentially provide superior performance and tension reliability compared to competitors, but at a higher material cost.

7.2 Further development

During the project, it was apparent that the current solution to counteract belt sagging, the slack reducers, is not ideal. But, because it was decided that it was outside the scope of this master’s thesis, another solution to cope with this problem have not been develop. Therefore, the belt sag problem have been attempted to be solved at the idler pulley’s end of the belt drive by suggesting temperature dependent installation tension. If another belt sag reducing solution are developed in the future, which can counteract for changes in temperature, the idler pulley assembly can be simplified significantly to not include any temperature dependency. If this becomes the case, and belts, like they are today, are to be installed at a specific tension for all doors, then **concept B5**, the cut-off tube, would be a very simple and low cost solution for consistent belt tensioning.

One identified problem that was not fully considered in the developed concepts was the loss of pre-tension. Only the **combined long term concept** will by default adjust to this tension loss. The problem can either be solved by changing to a belt which has less or on settling behavior, or an installation procedure similar to that in Appendix B, B.1 Lost pre-tension, can be developed. If the latter is chosen, more testing will have to be conducted on the matter.

7.3 Self-reflection

When beginning this master's thesis, the pre-study period, including gathering information about timing belt theory, was thought to take much shorter time than it actually did. This resulted in many of the latter activities had to be shortened down, and also meaning that there was no time to produce and evaluate a physical prototype.

The project could possibly have benefited from a longer concept generation phase, but then possibly later stages in the process would have been left out completely.

The competitor analysis could also have been extended with more and newer models as this would have given more valuable inspiration.

In general, I am pleased with the end result, and I believe that the results from this master's thesis will greatly contribute to the development of ASSA ABLOY's next belt tensioning device.

7.4 Time management

The time distribution between different phases during the project is presented in **Error! Reference source not found..**

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Appendix A Belt and shaft forces equations at operational load

Belt theory collected from Timing belt theory (Gates Mectrol Inc., 2006). The figures are simplified and modified versions of figures found in this source.

In a two pulley linear positioning drive, see Figure A1, there is generally one driven and one idle pulley. The drive unit exerts a torque to the driven pulley which in turn exerts a force onto the belt. With this force added, the belt will get on tight belt segment with tension T_1 , and one slack belt segment with tension T_2 . The difference in tension is the effective tension T_e , which is how much force is exerted from the drive unit to the belt.

$$T_e = T_1 - T_2 \tag{A.1}$$

Knowing the effective force T_e enables calculations on how much torque M from the drive unit is being utilized by multiplying the effective force by half the drive unit's pitch diameter d .

$$M = T_e * \frac{d}{2} \tag{A.2}$$

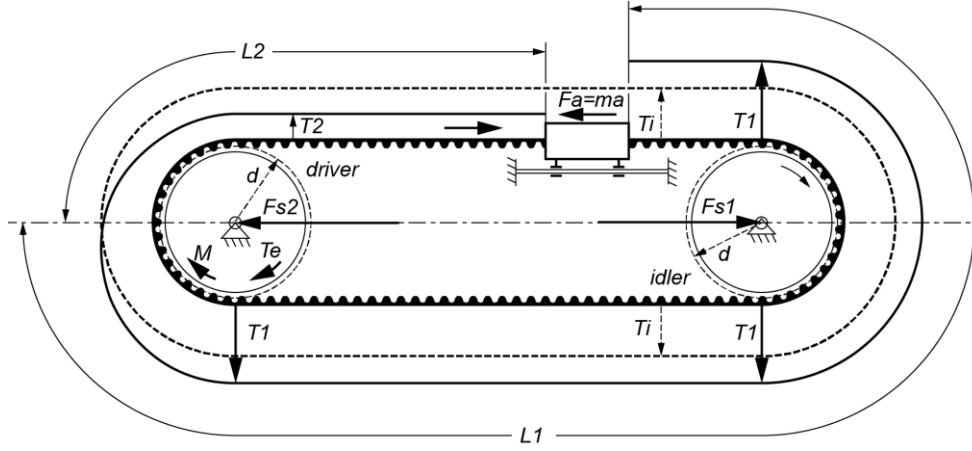


Figure A1 Simplified and modified figure showing force schematics for one load

In a linear positioner drive, the effective force T_e is mainly used to accelerate and overcome any friction forces related to moving a mass m . Therefore, there will be a drop in tension just after the mass.

The tight and slack belt segment are dependent on the direction of the drive unit's torque. If the torque in Figure A1 were to change direction, which would be the case for if braking, T_1 and T_2 , and consequently L_1 and L_2 , would switch places. Also, the belt direction and the drive unit's torque does not always have to be the same. This is the case when braking.

If belt sag and other non-crucial factors can be neglected, the belt segment forces can be expressed as:

$$T_1 = T_i + T_e \frac{L_2}{L} \quad (\text{A.3})$$

$$T_2 = T_i - T_e \frac{L_1}{L} \quad (\text{A.4})$$

Where L is the total belt length, T_i is the belt pre-tension and T_e is the effective force, and L_1 and L_2 is the length of the tight, respectively, slack segment.

To simulate a bi-parting door, the model in Figure A1 needs to be modified to have two masses, Figure A2. Using the same method that is used to derive T_1 and T_2 in equations (A.3) and (A.4), assuming the same force difference in $(T_1 - T_2)$ and $(T_2 - T_3)$, which is the case if the masses and their associated friction forces are the same, the following expressions are obtained:

$$T_1 = T_i + T_e \left(\frac{\frac{L_2}{2} + L_3}{L} \right) \quad (\text{A.5})$$

$$T_2 = T_i - T_e \left(\frac{L_1 - L_3}{2L} \right) \quad (\text{A.6})$$

$$T_3 = T_i - T_e \left(\frac{L_1 + \frac{L_2}{2}}{L} \right) \quad (\text{A.7})$$

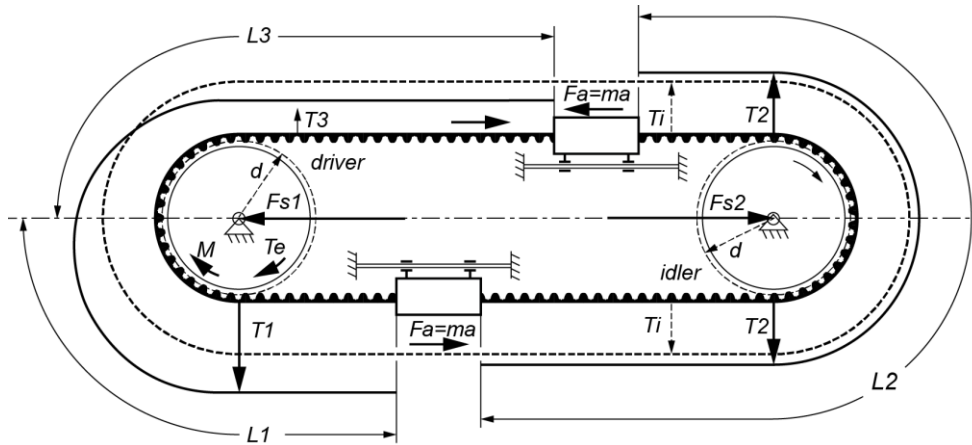


Figure A2 Simplified and modified showing force schematics setup with two loads

The shaft forces in at drive unit pulley and the idler pulley for this belt drive can easily be derived from Figure A2. In operational state the shaft forces are:

$$F_{s1} = T_1 + T_3 \quad (\text{A.8})$$

$$F_{s2} = 2 \cdot T_2 \quad (\text{A.9})$$

These forces are dimensioning for pulley bearings. Their dynamic capacity must exceed that of the dynamic shaft forces.

Appendix B Testing

The tests have been conducted at ASSA ABLOY Entrance Systems' site in Landskrona. Their test report template have been used.

B.1 Lost pre-tension

TEST PURPOSE:

To investigate if the belt loses its pre-tension after some time of operation, and what difference a reinstallation makes after this operation.

TEST OBJECT:

Table B1 Test object

Model	SL500
Type	Bi-parting
Width	6 m (approx.)
Door weight	400 kg (2·200 kg)

METHOD:

The test was executed in ASSA ABLOY's test lab at a test rig, see Figure B1.



Figure B1 Test rig in ASSA ABLOY's test lab 6 m

The belt tension was measured using a load cell which was attached to each end of the belt.

PREPARATIONS:

A completely new belt was used. Maximum door weight (200 kg) and width (6 m) was used.

DESCRIPTION:

The belt was installed according to instructions found in ASSA ABLOY's SL500 instruction manual. The belt was first pushed back and forth a couple of times to see which difference that made on the initial pre-tension, the difference was not significant and was excluded from the test report. The belt was then run through a couple of cycles of "closing-interrupted closing-closing-opening". The "interrupted closing" simulates when a pedestrian tries to enter while the doors are closing. The doors will fully brake before opening. When the pre-tension no longer changed, the belt was reinstalled at preferred pre-tension and the cycles was repeated until the pre-tension curve again stagnated. 1 cycle \approx 30-40s.

RESULT:**Table B2 1st installation**

<i>Action</i>	<i>Lowest measured pre-tension (N)</i>	<i>Highest measured pre-tension (N)</i>	<i>Midrange pre-tension (N)</i>
Installation	102	105	103,5
1 cycle	96	101	98,5
5 cycles	95	100	97,5
10 cycles	92	97	94,5
20 cycles	92	97	94,5

Table B3 2nd installation

<i>Action</i>	<i>Lowest measured pre-tension (N)</i>	<i>Highest measured pre-tension (N)</i>	<i>Midrange pre-tension (N)</i>
Re-installation	101	104	102,5
10 cycles	97	102	99,5
20 cycles	97	102	99,5

CONCLUSION:

The test indicates that the some of the pre-tension is lost after just a couple of cycles, probably due to a settling behavior in the belt's tension members. A reinstallation after some operation can partly restore the pre-tension. However, this test does not show what happens to the pre-tension if it is increased due to an increased operating temperature like the one presented in the B.2 Thermal Expansion below. This requires further testing.

B.2 Thermal expansion

From theory, 3.2.7 Thermal expansion, the belt pre-tension is expected to vary with changes in temperature in the operating environment. Due to the complexity of the belt force calculation, an empiric test was executed.

TEST PURPOSE:

To investigate how thermal expansion affects the belt pre-tension in sliding doors.

TEST OBJECT:

Table B4 TEST OBJECT

Model	SL500
Type	Bi-parting
Width	4 m (approx.)
Door weight	400 kg (2·200 kg)

METHOD:

The test was executed in a climate chamber in which temperatures between -20°C and 50°C could be reached. The maximum door width that could fit in the climate chamber was used.

The belt pre-tension was measured using a load cell. Each end of the belt was attached to the load cell and then installed normally onto the belt clamps and door carriers.

PREPARATIONS:

Maximum door weight (200 kg) was used. Due to limited space in the climate chamber, only a test rig testing 4 m door widths were used. Note! This is not the widest door width ASSA ABLOY offers.

Prior to the test the belt was installed at 15°C following the installation manual description, obtaining a belt pre-tension of 84-91 N, with two slack reducers. The difference may have been because of the belt not being completely uniform and some variations in friction in the belt drive. The temperature was then increased to 50°C, accompanied by a belt increase to 105-111 N. When the temperature was decreased back to 15°C the tension was just 72-79 N. The decrease in tension was probably caused by a settling behavior in the belt. Performing this preparation was an attempt to increase the chances of receiving results that were depending on thermal expansion only.

DESCRIPTION:

The belt was installed according to instruction manual at 15°C. The temperature was then decreased to -20°C. Measurements of belt pre-tension was then made at intervals of 17.5°C.

The temperature was let to be constant in the climate chamber for at least one hour prior to measuring the belt pre-tension. By doing this the door's different components (timing belt, aluminum profile, pulleys etc.) was given time to adjust to the new temperature.

The doors was also run though a couple of cycles including acceleration and braking at maximum velocity. This allowed for analysis of the doors' operation as well as getting the belt adjusted to the new temperature.

RESULT:

The results of the test is presented in Table B5 below and Figure B2 below.

Table B5 Results

<i>Temperature (°C)</i>	<i>Lowest measured pre- tension (N)</i>	<i>Highest measured pre-tension (N)</i>	<i>Midrange pre- tension (N)</i>	<i>Function</i>	<i>Comment</i>
-20	63.2	68.3	65.75	OK	Minor belt slamming in aluminum profile's roof. Major crackling noise from tension wheel. Upper belt segment touches the slack reducer slightly when interrupting a closing action.
-2.5	69.4	76.3	72.85	OK	Some crackling noise from tension wheel. Upper belt segment touches the slack reducer slightly when interrupting a closing action.
15	85.4	92.0	88.7	OK	
32.5	99.4	106.7	103.05	OK	
50	102.2	125.3	113.75	OK	

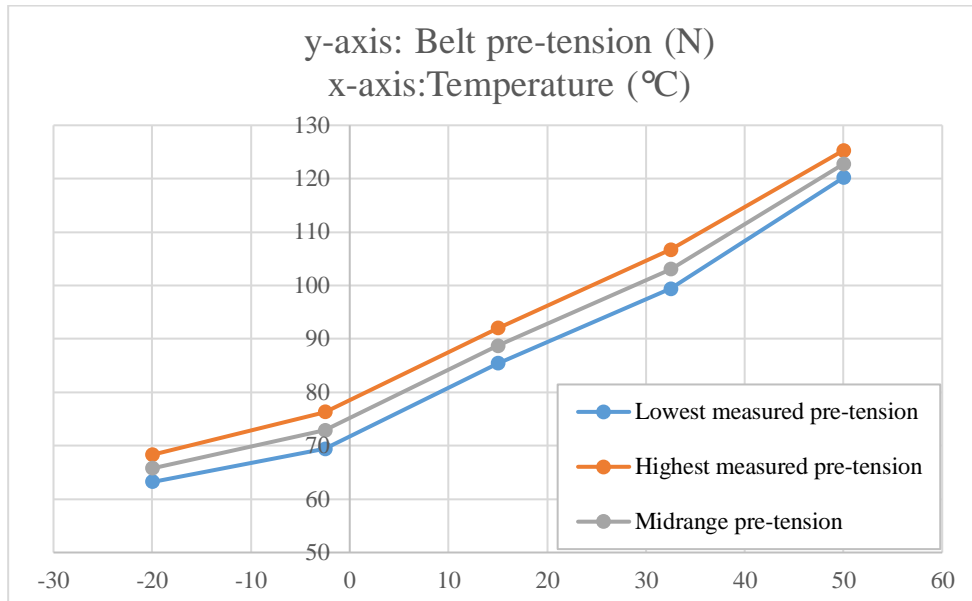


Figure B2 Graph showing how temperature affects pre-tension

When measuring at 50°C was finished, the temperature was decreased back down to 15°C. The belt pre-tension was at this stage measured to be 83.9-89.3. Which was close to what was measured prior to the test (84-91 N).

The midrange pre-tension difference between that for -20°C and 50°C was 48 N.

CONCLUSION:

The belt's pre-tension demonstrates a relatively linear behavior in the test and the observed difference is quite significant. If making the assumption that the force difference is due to a percentage difference in elongation, meaning it is independent of the actual length, the forces in this test would apply for other door widths. Though, performance may be affected negatively for longer belts as they would experience more belt sag with the same forces as in this test. More sag would result in worse meshing with driving pulley, potentially causing tooth jumping.

Appendix C Competitors analysis

Illustrations from competitor's installation and service manuals.

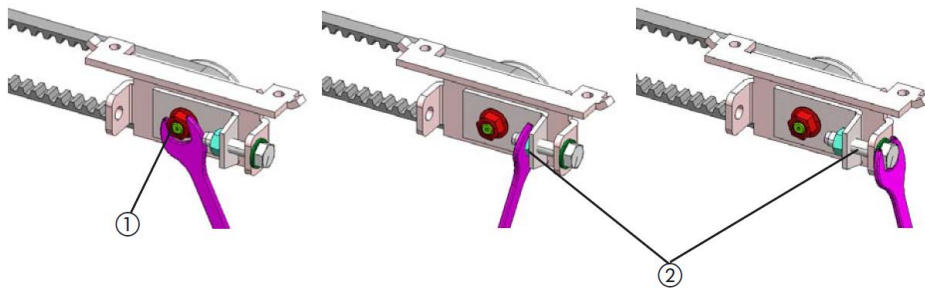


Figure C1 FAAC 100 (FAAC, 2007). The idler pulley is moved by turning the screw (2)

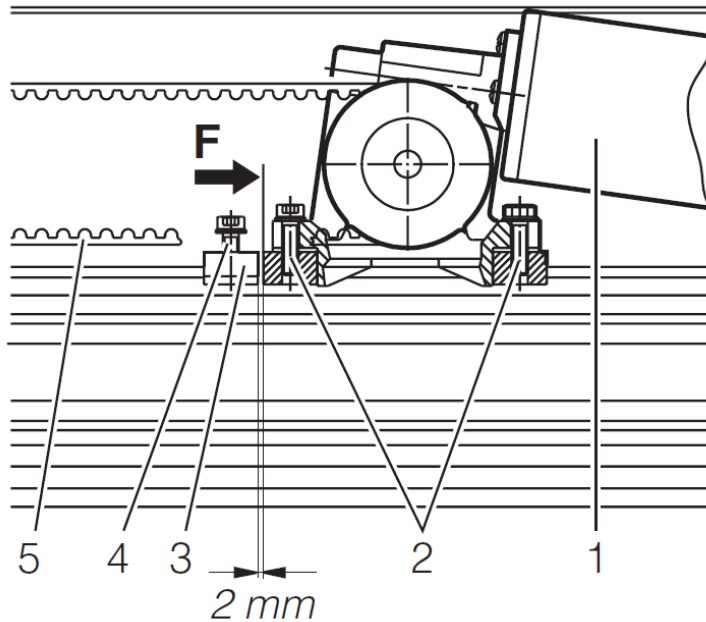


Figure C2 GEZE Slimdrive SL/SL-FR 2M (GmbH GEZE, 2003) The 2 mm gap is used to fit a screwdriver. With the leverage that screwdriver provides, the idler pulley is moved.

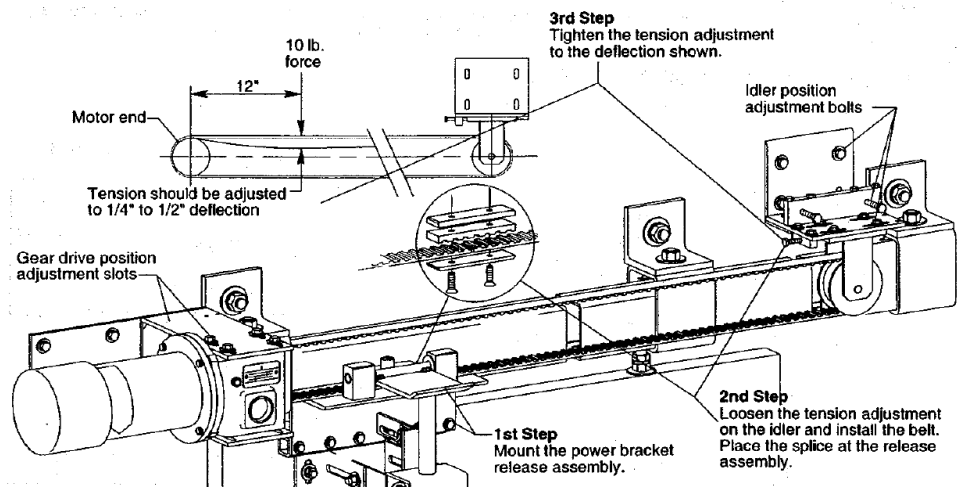


Figure C3 Horton Automatics Industrial Fire Door G605 p.6 (Horton Automatics, 1999). A screw (3rd step) is used to move the idler pulley.

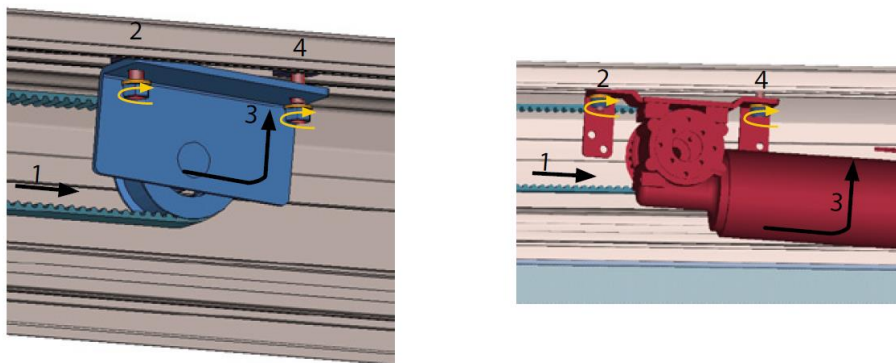


Figure C4 A.1 G-U compactMaster CM KIT CM (Gretsch-Unitas Ltd, 2010). The idler pulley assembly and the drive unit are partly installed by tightening two screws (2) when there is some tension present in the belt. When turning the remaining two screws (4), more tension is obtained.

Appendix D Field observation notes

In observation of two installed doors, none of them had the spring deflection which is prescribed in the instruction manual. This suggest that service technicians may rely more on intuition and routine than the instructions.

The technician wished that the belt could be tensioned by hand, as tool sometimes are clumsy when space is limited.

If the screw, locking the idler pulley's position is not properly secured, the idler pulley may crash into the tensioning screw causing damage to the pulley.

Sometimes, noise can be heard from the belt drives. This is thought to be caused by the belt "climbing" onto the pulleys flanges (which keeps the belt in place). The geometry of the pulley is not thought to be ideal.

Appendix E Interviews

E.1 Installation Technician

The interview was conducted at an installation site. The interviewee have been informed about the purpose of using the answers from the interview within the frame of a master's thesis. The interview was conducted in Swedish.

Vilken erfarenhet har och kompetens/utbildning har du som installatör?

3 års erfarenhet av av installation, i vilken upplärning av mer erfaren installatör från en sub-contractor har inkluderats + 2 dagars utbildning av ASSA ABLOY.

Hur vet du när remmen skall installeras?

Kör på rutin. Efter att ha arbetat med installation så pass länge kan jag det utantill. Ibland har beställaren några speciella önskemål, men dessa påverkar inte installationen av remmen.

Vilka verktyg används vid installation av remmen? Vilka har du tillgång till?

Spärnyckel med hylsa storlek 10. För spännskruven och spännmuttern till spännhjulet. Torx-mejsel storlek 30. För fastsättning av hela spännanordningen i aluminiumramen.

Under installation, finns det någon osäkerhet/oklarhet kring huruvida den sitter korrekt? Om ja, vad beror denna osäkerhet på?

Nej

Vilka delar/komponenter av konstruktionen inspekterar installatören för att kontrollera att remmen sitter korrekt?

Känner på remmen att den känns spänd. Rutinen är avgörande.

Hur lång tid tar hela installationen av remmen?

Bälte och spännhjul tar ca 2 min. Infästning i och justering av dörrbladet tar ca 5 min.

Går något fel under installationen, om ja vad och vad beror det på?

Nej

Finns det något vanligt fel som enkelt åtgärdas då de uppdagats?

Nej

Vad är er syn på enkelheten i installationen av den nuvarande lösningen? Är den enkel att förstå?

Ja

**Hur skulle du som installatör helst kontrollera att remmen sitter korrekt?
Visuell, audiell, taktil feedback?**

Visuellt

Görs någon kontroll efter en kortare tids drift för att kontrollera att den ursprungliga spänningen är kvar?

Nej

E.2 Service Manager

The interview was conducted through email correspondens. The interviewee have been informed about the purpose of using the answers from the interview within the frame of a master's thesis. The interview was conducted in Swedish.

Vem installerar remmarna?

Vid nyinstallation har vi SUB-contracters, inhyrda tekniker, som gör hela montaget. Och vid service är det våra egna servicetekniker som byter rem efter behov och intervallschema.

Vilken erfarenhet och kompetens/utbildning har dem?

Mestadelen av sin erfarenhet får dom från fältet av att åka med andra tekniker, vid utbildningstillfällen och distriktsmöten årligen så uppdaterar jag (som är ansvarig för utbildningar) dom får den informationen som behövs för att göra ett fullgott arbete.

Hur vet installatören när remmen skall installeras?

Följer man manualen / filmen [intern instruktionsvideo] till punkt och pricka är det ett moment där remmen installeras men om alla följer just den rutinen är svårt att säga, det viktigaste är att dom sätter dit remmen på korrekt vis samt spänner den enligt manualen.

Vilka verktyg används vid installation av remmen? Vilka har installatörerna tillgång till?

För att installera/byta remmen till SL500 krävs inga specialverktyg, alla tekniker/installatörer väljer själv vilken typ av verktyg dom önskar jobba med men för spänning av remmen via spännhjulet krävs det en 10mm nyckel. Vi använder ofta en spärrnyckel.

Under installation, finns det någon osäkerhet/oklarhet kring huruvida den sitter korrekt? Om ja, vad beror denna osäkerhet på?

Fördelen med remmen är att man inte kan sätta den så fel att den skadas eller slits extra mycket. Man kan däremot skada lagret i motorn om man överspänner remmen vilken man självklart kan göra om man har kunskapen till det. Vårt spännhjul vi har idag fungerar om man följer en instruktion till punkt och pricka något som kanske

inte alla alltid vill göra vilket säkerligen leder till ojämnt spända remmar. Till skillnad hur vårt tidigare spännhjul till unisliden, föregångaren till SL500, fungerade upplever många spännhjulet till SL500:an som onödigt komplicerat.

Vilka delar/komponenter av konstruktionen inspekterar installatören för att kontrollera att remmen sitter korrekt?

Man kontrollerar infästningen av remmen i dörrbladet och så att remmen ligger som den ska runt motorn och runt spännhjulet.

Hur lång tid tar hela installationen av remmen?

Svårt att uppskatta, det som idag gör remmens installation onödigt lång det är att man trär in remmen bakifrån när det kommer till hur remmen är fäst i rembeslaget som sitter på löpvagnen. Hade man kunnat ”klicka” i remmen framifrån hade det varit mycket enklare då man hade sett vad man gjorde. Vi har ofta lås i dörrarna och justerar man remmen för mycket i sidled kan det orsaka att ett av bakkantslåsen på ett dörrblad inte går att låsa vilket i sin tur också förlänger installationstiden.

Vid bra förhållanden och utan lås skulle jag uppskatta remmens installationstid till ca: 15 minuter. Men har du otur och behöver justera om remmen pga. lås i dörrbladen så är du snabbt uppe i en halvtimme för att ta loss rembeslaget är inte lika underhållande.

Går något fel under installationen, om ja vad och vad beror det på?

Det som vi haft mest ”bekymmer” med även om det inte varit stort är att tekniker har överspänt remmen, man har inte riktigt följt alla punkter i manualen och mer gjort som man trodde man skulle istället. Det har löst sig nu sen jag gjort en förenkling med punkter om hur man spänner remmen.

Du nämner att överspänning är ett problem som påverkar lagren i motorn, hur och när upptäcks detta?

Detta upptäckts tyvärr av att lagren i motorn börjar låta illa och tillslut skär lagret vilket orsakar ett oönskat stopp på dörren. Detta kan ta allt från 1 år till 3 år innan det märks, självklart beroende på hur mycket ”för hårt” man spänt remmen eftersom belastningen blir olika. Upptäcks detta innan garantins slut får vi ta detta på oss detta vilket medför en onödig kostnad.

Finns det något vanligt fel som enkelt åtgärdas då de uppdagats, generellt vid installationer?

Inte vad jag har upplevt.

Vad är er syn på enkelheten i installationen av den nuvarande lösningen? Är den enkel att förstå?

Installationen i sig är ganska enkel att förstå men bland annat krånglas den till aningen eftersom man måste trä i remmen i sitt fäste i dörrbladet bakifrån vilket inte är optimalt i en dörr där det går folk, dåligt ljus och garanterat minusgrader. Hade man kunnat få till så remmen trädde in i sitt fäste framifrån hade det underlättat otroligt mycket.

Hur skulle du som installatör helst kontrollera att remmen sitter korrekt? Visuellt, audiell, taktil feedback?

Absolut visuellt.

Görs någon kontroll efter en kortare tids drift för att kontrollera att den ursprungliga spänningen är kvar?

Om man ser att remmen slackar så gör man åtgärder mot detta men om remmen betar sig normalt och inte hänger ner så upplever jag det som att man låter den vara tills det syns på den att något är fel. Antingen sker det via att det syns tydligt på remmen allt att man känner på remmen och upplever den som slack.

Om "en kortare tid drift" definieras till "några timmars drift", vad blir svaret då?

Jag tolkade din första fråga som om vi kommer dit på ett UH, vilket som tidigast sker 6 mån efter att automatikens satts i drift. Vi göra inga "stickprovskontroller" på automatiker efter "några timmars drift" utan antingen kommer vi tillbaka till site för att utföra ett UH och då kontrollerar vi dörrrens funktioner (remmen ingår) alt. att vi kommer dit på en akutservice och då gör man inte en lika noggrann kontroll på dörrrens övriga funktioner om man t.ex. är utringd pga. ett specifikt fel.

E.3 Product Specialist

This interview is part of the data collection phase for a Master's Thesis project focusing on belt tensioning in ASSA ABLOY'S Entrance systems' sliding doors. The SL500's tensioning setup consisting of: Drive unit, Tooth belt, Tension wheel, Belt clamp, Slack reducer is used as reference, and the questions are addressing this particular setup.

(Pictures of components are displayed at the end of this appendix).

What is your role in the company?

Product Specialist, especially for service. I started to work by the company in 1990.

What is your general view on the current tensioning solution?

Nothing special, average quality: it works.

Is there anything that you dislike with the current tensioning solution regarding the construction? If yes, what?

Yes

- A. It is difficult to install the tension wheel into the c-track.
- B. By SL510 is it inconvenient that the tension wheel is turned.
- C. It is difficult to get the correct belt tension, the adjustment is difficult.

Is there anything that you have heard service technicians dislike with the current tensioning solution regarding the construction? If yes, what?

Yes

A. Noise of the tension wheel. No sound in competitors. The sound comes from the tension wheel that comes into contact with the belt, it creeps forward. So the sound is rubber against plastic. The 1st series of tension wheels fell apart because the metal disc was not yet on it. The sound is due to the force (belt tension) and less good alignment. Because the spring cannot always be placed on some doors, it hits the engine or the tension wheel, the belt tension is increased to compensate. This extra force on the tension wheel ensures the sound over time.

B. The tension wheel will move backwards into the c-track. Losing its grip in C track. Because of 10 Nm

C. If the belt comes loose, you have by repair a lot of work due to the tension wheel. Redo procedure, if lose from belt clamp

Do you have any known problems related to the current tensioning solution? If yes, do you know what causes them?

Yes.

A. The tension wheel slides backwards in the c-track, the cause is the difficult assembly. 10 Nm how much is that. Wrench needs space but not.

B. The belt touches the side of the wheel if it is not properly aligned.

C. if this happens it could be destroy (push apart) the tension wheel.

How often do you get reports on these problems?

We have no complaints from the engineers, they solves the problem in the field by bending the material or replacing. To get it more aligned. And it works.

How common would you estimate these problems to be?

The sound is not always there, especially with the cover closed it is not always audible. That's the good news. But if it appears it is a single slide door or a very long/wide door. This is may be around 5%.

What would you say is your biggest issue regarding the current tensioning solution?

The shift in the c-track and the difficult adjustments.

Are there any door configurations which are more prone to cause problems? (E.g. high weight door systems, high temperature operating environment etc.)

A. SL510 has a turnaround tension wheel, which adjustment is more difficult.

B. Larger day sizes and single slide doors have “jumping” tooth belts.

How common is the problem with jumping tooth belts?

When I asked to several technicians, it appears not very often. It probably still lives in my head because we already introduce the SL500 in NL in 2013/2014 with all beginning problems...

Does that problem need service?

Yes, if the customer is inconvenienced

You mentioned that belt-wheel noise is a concern. Would you say that it is more common in the “Larger day sizes and single slide doors” than in other doors?

No

Is the belt tension checked on a regular basis? No idea how often but probably only during maintenance once a year.

How often is adjustments needed to be done?

I'm not sure but I think more often than once a year.

What is your view on the slack reducers?

A. I think this is a stupid part which we don't needed if we have a better tension wheel.

B. Slack reducers are not always used, only by the bigger doors. Single slide doors

C. difficult to install, the engineer prefer to give more belt tension instead of installing slack reducers.

Have you heard about problems related to installing the slack reducers from service technicians? If yes, what?

Yes

A. It is difficult to install and don't hurt your fingers with the hook.

B. The problem is hooking the slack reducer while the belt is under tension.

Considering all problems, if any, do you have any ideas on how to solve them?

A. If you have a good and solid tension wheel you don't need a slack reducer.

B. It would be nice to have a tension wheel that keeps the belt constantly under correct tension.

C. adjustable by the CTI-tool:). Tablet controlled

Is there anything you like with the current tensioning solution? If yes, what?

Yes

Being able to read/adjust the belt tension.

Is there anything that you have heard service technicians like with the current tensioning solution? If yes, what?

Not sure, but I believe they agree with me on that you're able to read/adjust the belt tension

If developing a new tensioning solution, which things would you keep from current one? Why?

Readable belt tension, but most parts can be improved.

If the belt tension is set too high, this is very bad for the bearings of the drive unit and the tension wheel. The problem not common with these problems maybe 1 or 2. But may be because the solution we had before in the past you couldn't read out the tension. And then people over tensioned.

Do you have any other general thoughts you would like to share?

A. integrate the belt lock with the tension wheel.

B. the tension wheel can split apart... "plastic parts which can break. " Shim made it better.

C. The noise, why is it so difficult to make the operator/belt more silent?

D. to secure the tension wheel in the c-track by 10N, when do you have 10N by hand tools?

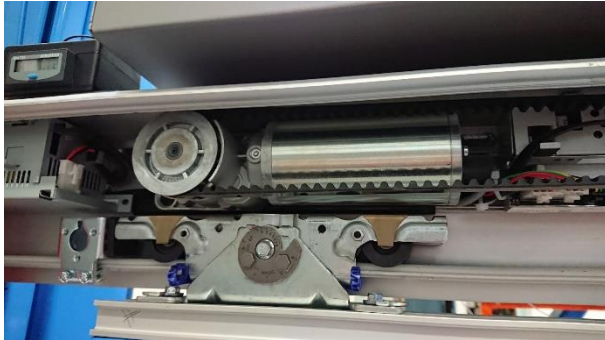


Figure E1 Drive unit



Figure E2 Timing belt



Figure E3 Tension wheel



Figure E4 Belt clamp



Figure E5 Slack reducer

Appendix F Test lab observations

F.1 Identified problems

- Slack reducers touching opposing belt segment when braking
- Slack reducers are very difficult to attach, and fingers are at ever-present danger when taking them off
- Slack reducers are causing the belt to twist slightly
- Idler pulley assembly has a rocking motion when operating.
- The lock screw can be displaced making the 1-2 mm gap instruction inaccurate

F.2 Notes.

For a 6m door (ASSA ABLOYs widest door):

The tension wheel assembly can easily be secured to the aluminum profile at 15 N pre-tension. From this position the idler wheel needs to be moved roughly 5-6 mm to obtain a belt pre-tension of 80 N.

Appendix G Time management

In this appendix, the initial time plan and a visualization of how the work was actually distributed over the weeks, is presented.

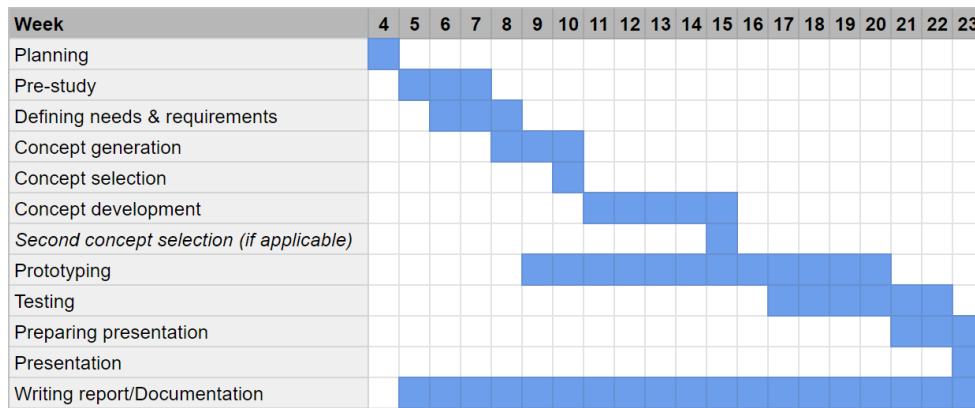


Figure G1 Initial time plan

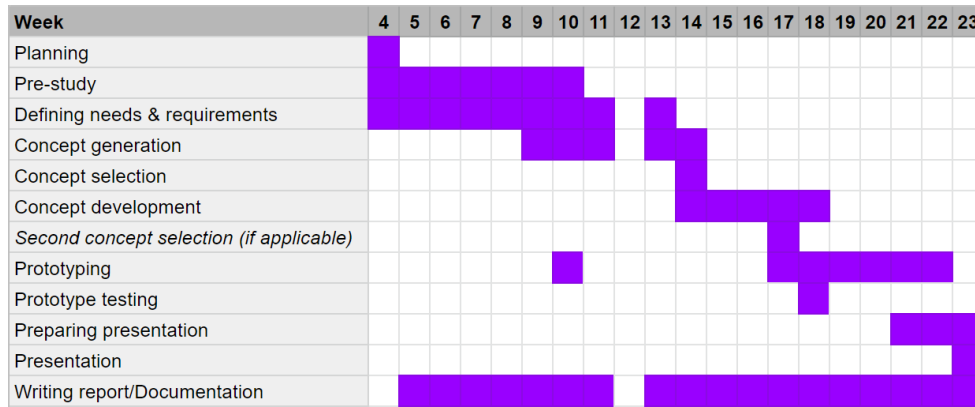


Figure G2 Actual time distribution