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## AI/ML for exploring future variability scenarios in complex sociotechnical systems under Safety-II principles

Trierveiler, Heron; Woltjer, Rogier; Sell, Denilson

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The background of the entire page is a photograph of a modern TU Delft building with a grid of windows. In the foreground, there are branches with pink cherry blossoms, some in sharp focus and others blurred. The text is overlaid on a white rectangular area in the lower right.

# Proceedings of the 7<sup>th</sup> International Safety-II-In-Practice Workshop 2025

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15<sup>th</sup>-16<sup>th</sup> of May 2025

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Delft University of Technology,  
Delft, the Netherlands

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# Abstract Titles and Authors

<b>AI/ML FOR EXPLORING FUTURE VARIABILITY SCENARIOS IN COMPLEX SOCIOTECHNICAL SYSTEMS UNDER SAFETY-II PRINCIPLES .....</b>	<b>4</b>
HERON JADER TRIERVEILER <sup>1,2</sup> , ROGIER WOLTJER <sup>1</sup> , DENILSON SELL <sup>2,3</sup> .....	4
<b>SAFETY AND RESILIENCE IN RESPONSIBLE, SUSTAINABLE ENGINEERING DESIGN, BELT AND BRACES .....</b>	<b>6</b>
BEN J. M. ALE <sup>1</sup> , DAVID H. SLATER <sup>2</sup> .....	6
<b>INVESTIGATING FLIGHT INFORMATION SERVICE WORK-AS-DONE FOR AI-BASED SERVICE DESIGN</b>	<b>8</b>
ROGIER WOLTJER <sup>1</sup> , BOEL STEFANSSON <sup>2</sup> , CHRISTIAN BJURSTEN CARLSSON <sup>3</sup> .....	8
<b>ORGANISATIONAL SELF LEARNING AT THE WORKPLACE! – A TEAM-BASED APPROACH.....</b>	<b>9</b>
GUS CARROLL <sup>1</sup> , PETER SUEREF <sup>1</sup> , NYALA NOË <sup>2</sup> , AND DAVID SLATER <sup>2</sup> .....	9
<b>ENHANCING SAFETY-II THROUGH UNFORESEEN SITUATIONS IN CRISIS MANAGEMENT EXERCISES .....</b>	<b>12</b>
ELLEKE KETELAARS <sup>1</sup> , SIMON FLANDIN <sup>1</sup> , ELSA GISQUET <sup>2</sup> , ARTÉMIS DRAKOS <sup>3</sup> , GERMAIN POIZAT <sup>1</sup> .....	12
<b>TRANSFORMING TACIT KNOWLEDGE INTO ANTICIPATORY THINKING: A STRUCTURED APPROACH TO ENHANCING WORKER SAFETY AND PREPARING HEALTHCARE SYSTEMS FOR FUTURE CHALLENGES.....</b>	<b>15</b>
MARTINA IVALDI <sup>1</sup> , ARIE ADRIAENSEN <sup>2</sup> .....	15
<b>REDUCING UNSTABILISED APPROACHES THROUGH LEARNING FROM STABILISED APPROACHES IN COMMERCIAL AIR TRANSPORT .....</b>	<b>20</b>
BRAM B. COUTEAUX.....	20
<b>THE PARADIGM OF CONTROLLABILITY AND BEYOND .....</b>	<b>24</b>
ANTHONY SMOKER <sup>1</sup> , FRANCESCO SIMONE <sup>2</sup> , JAMES BURNELL <sup>3</sup> , RICCARDO PATRIARCA <sup>2</sup> .....	24
<b>DARK SECRET IN SAFETY .....</b>	<b>29</b>
BART VANRAES.....	29
<b>ADAPTING ON THE FLY: A DATA-DRIVEN APPROACH TO CAPTURE ADAPTIVE BEHAVIORS IN COLLABORATIVE HUMAN-MACHINE SYSTEMS .....</b>	<b>32</b>
MARGHERITA BERNABEI <sup>1</sup> , FRANCESCO SIMONE <sup>1</sup> , MANUEL LOMBARDI <sup>1</sup> , ANDREA MONTARULI <sup>1</sup> , ROSSELLA CAPOTORTO <sup>3</sup> , VINCENZO RONCA <sup>5</sup> , GIANLUCA BORGHINI <sup>2</sup> , FABRICE DROGOUL <sup>4</sup> , RICCARDO PATRIARCA <sup>1</sup> .....	32
<b>GENDER ANALYSIS OF THE RESILIENCE ENGINEERING SCIENTIFIC FIELD .....</b>	<b>35</b>
ANTONIO DE NICOLA <sup>1</sup> , MARIA GUARIGLIA MIGLIORE <sup>2</sup> , SIRI WIIG <sup>3</sup> , RICCARDO PATRIARCA <sup>2</sup> .....	35

Thursday, 15th of May

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Safety-II-in-Practice 2025

Day 1

# Safety-II-in-Practice 2025

## Session 1

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Session chair: James Norman | Independent Researcher and Airline Pilot

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### AI/ML FOR EXPLORING FUTURE VARIABILITY SCENARIOS IN COMPLEX SOCIOTECHNICAL SYSTEMS UNDER SAFETY-II PRINCIPLES

Heron Jader Trierveiler<sup>1,2</sup>, Rogier Woltjer<sup>1</sup>, Denilson Sell<sup>2,3</sup>

<sup>1</sup> Lund University, Lund, Sweden

<sup>2</sup> Pontifical Catholic University of Rio Grande do Sul, Porto Alegre, Brazil

<sup>3</sup> Santa Catarina State University, Florianópolis Brazil

**Keywords:** work-as-done (WAD); adaptative monitoring; performance variability; predictive modeling.

**Introduction:** In complex sociotechnical systems, the persistence of a gap between Work-as-Imagined (WAI) and Work-as-Done (WAD) is a recognized source of vulnerability [1], [2], [3]. While Safety-I approaches focus on analyzing failures after they occur, the Safety-II perspective emphasizes the need to understand and manage performance variability before it compromises safety [4]. A central challenge remains how to anticipate and act upon potential future deviations driven by both internal (e.g., organizational changes) and external (e.g., regulatory, environmental) dynamics. Traditionally, this anticipation relies heavily on expert judgment and experience – valuable but often limited in scalability and even on responsiveness [4], [5]. This research explores how Artificial Intelligence (AI) and Machine Learning (ML) methods, especially forecasting techniques, anomaly detection, and probabilistic modeling, can be leveraged to identify early signals of variability in operational contexts. These techniques allow organizations to process extensive datasets and detect emerging patterns that may indicate future WAD scenarios, thus reinforcing resilience and decision-making. While expert judgment remains critical, we hypothesize that AI/ML can serve as a complementary analytical layer to improve foresight in line with Safety-II principles.

**Methods:** The methodological foundation of this study is a structured review of the literature on AI/ML applications for detecting and forecasting variability in complex systems. The focus is threefold: (a) time-series forecasting models capable of detecting performance shifts over time [6], (b) anomaly detection algorithms that highlight rare or unexpected operational behaviors [7], and (c) probabilistic models, such as Bayesian networks, that support reasoning under uncertainty and scenario-based inference [8], [9], [10]. These methods are being analyzed both from a technical



perspective and in terms of their suitability for integration into socio-technical systems that demand resilience and adaptability. In parallel, we are designing illustrative case-based examples to demonstrate how selected models can be applied in practice.

**Results and Discussion:** As the study is ongoing, the results presented are preliminary and intended to guide future stages of development and validation. Initial findings from the literature review suggest that AI/ML methods have strong potential to enhance the early detection of variability patterns that may not be evident through conventional monitoring approaches. For instance, time-series models [6], [11] show promise in identifying subtle trends and deviations in system behavior, while anomaly detection [7], [12] algorithms can uncover atypical signals at scale and in near real-time. Bayesian networks and other probabilistic frameworks allow analysts to model causal relations and explore potential future scenarios under different conditions [8], [10]. These capabilities are particularly relevant for addressing both endogenous variability (e.g., process drift, workload changes) and exogenous factors (e.g., market shocks, regulatory shifts, climate change) [13], [14], which may otherwise lead to normalization of deviance if left unchecked [15], [16]. Upcoming phases of the research will focus on applying the selected models to domain-relevant datasets and establishing protocols for collaborative validation with experts. Key concerns include data quality, the interpretability of ML outcomes, and the need to bridge the epistemic gap between algorithmic reasoning and practical knowledge [17], [18].

**Conclusion:** This work contributes to the field of safety and resilience engineering by investigating how AI/ML methods can be employed to predict operational variability in ways that are aligned with Safety-II principles. While still under development, the proposed approach emphasizes the proactive use of data to anticipate emerging risks and enhance adaptability in high-reliability organizations. The study also points to future opportunities for advancing the methodological integration between predictive analytics, expert knowledge, and safety-oriented practices, particularly in the design of more structured, adaptive, and context-aware safety systems.

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## SAFETY AND RESILIENCE IN RESPONSIBLE, SUSTAINABLE ENGINEERING DESIGN, BELT AND BRACES

**Ben J. M. Ale<sup>1</sup>, David H. Slater<sup>2</sup>**

<sup>1</sup> *Technical University of Delft, Mekelweg 5, 2628 CD Delft, The Netherlands*

<sup>2</sup> *Cardiff University, Cardiff, UK*

**Keywords:** Safety, Safety II, Resilience, Responsibility, Engineering Design

**Introduction:** This paper explores the evolution of safety and resilience in responsible and sustainable engineering design, tracing the transition from traditional prevention-based approaches (Safety I) to resilience-focused strategies (Safety II). It reviews historical safety models, such as the