Moving on - one year later: cooperation and development of Research Support services at Lund University Libraries

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Moving on – one year later

COOPERATION AND DEVELOPMENT OF RESEARCH SUPPORT SERVICES AT LUND UNIVERSITY LIBRARIES

GUNILLA WIKLUND, FACULTY OF LAW LIBRARY
HANNA VOOG, FACULTY OF SOCIAL SCIENCE LIBRARY

Fotograf: Mikale Risedal
Background: LUB

- University Library
- Medical Faculty Library
- Social Sciences Faculty Library
- School of Economics and Management Library
- Libraries of the Faculties of Humanities and Theology
- Faculty of Law Library
- Faculty of Arts Library
- Faculty of Engineering, LTH, Library
- Science Faculty Library
- Independent Research Institutes

= LUB (Lunds universitets bibliotek)
Background: project

By shifting perspectives from the library’s point of view → to the researchers’ everyday lives & key obstacles in their research processes

We did not want to: evaluate library support services or resources

Purpose of the project:
To identify areas where the present research support services at Lund University ought to be developed
Background:
Schematic model of the research process

<table>
<thead>
<tr>
<th>Start a research project</th>
<th>Collect material</th>
<th>Process/analyze/write</th>
<th>Communicate results and make data accessible</th>
</tr>
</thead>
</table>

Figure 1: The research process, a schematic model: (Voog et al., 2013)

- service that we offer
- services that we planning
- service that we don’t offer
Background: Results from the focus groups

The everyday lives of the researchers:
Lack of time, money and the possibility to focus on the research

• Availability
• Visibility
• Proximity
One year later

- New Ways of organizing support
- Seminars for researchers
- Rebuilding web pages
- Open access
- Copyright issues
- Information seeking
- Monitoring and scientific intelligence
- Joint events
- Evaluation of research
- Marketing
- Self-archiving
- Institutional repository
- Publishing strategies
Gammelt vin på nye flasker?
Eller måske nyt vin på gamle flasker?

Fotograf: Kennet Ruona
The Wine metaphor...

- The bottle
  aka the organization of the research support services
- The label
  aka the marketing of services and knowledge
- The wine
  aka the actual research support services offered
- *The product*
Ex from LUB, “the Bottle”

• **Organization of work:**
  - concentrating the competence
  - spreading the competence

• **Cooperation between units**
Ex from LUB, “the Label”

• **Marketing** – towards the organization

• **Marketing** – towards the researchers
“The wine” – actual support services

- Seminars – for researchers / for editors of journals and series
- Seminars – a meeting point for researchers
- OA and self-archiving support
- Dedicated support to research groups/ researchers ("embedded")
- Scientific monitoring and analysis
- Increased reference management programme support
- Digitizing on demand

| Start a research project | Collect material | Process/analyze/write | Communicate results and make data accessible |
NEXT: The final product: opportunities for the future

- Proximity; partnership building
- Continuous conversations.
  - Focus groups interviews/discussions?
- Scaling up
- Period of trial-and-error
- Competencies
  - learning-by-doing
  - sharing, workshops
  - journal clubs, invite researchers
  - monitoring
  - inspiration
Thank you for listening!

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Some reading:


• Lund University Libraries: http://www.lub.lu.se/biblioteken.html