

Survey Questionnaire

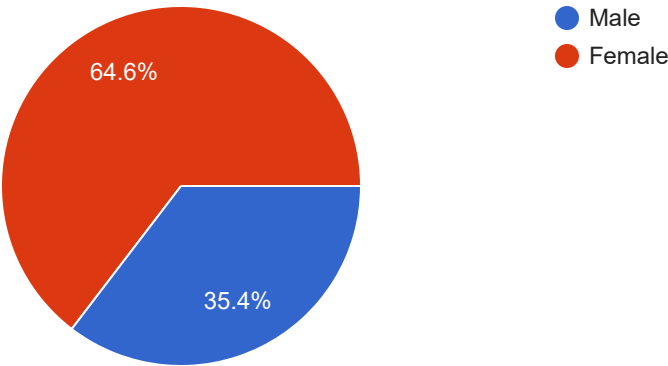
65 responses

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Gender

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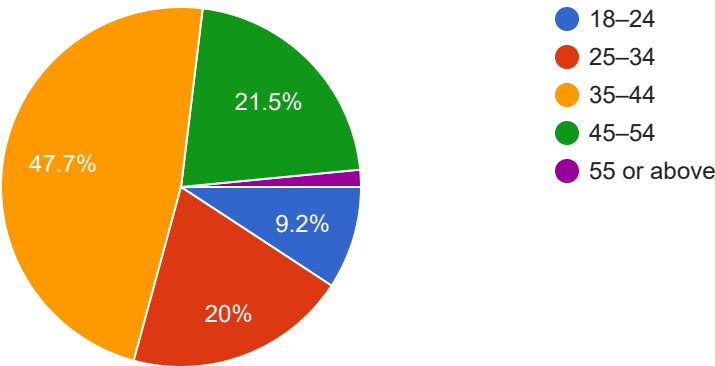
65 responses



Age group

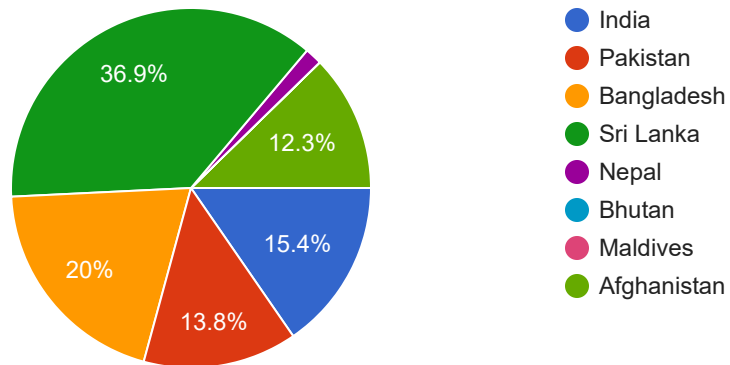
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65 responses

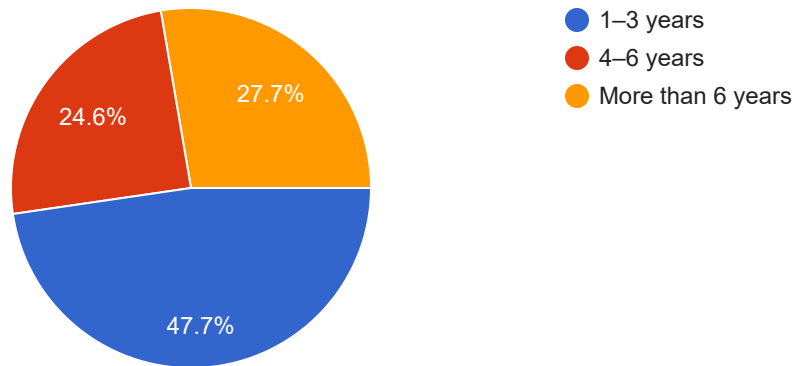


Native Country Copy

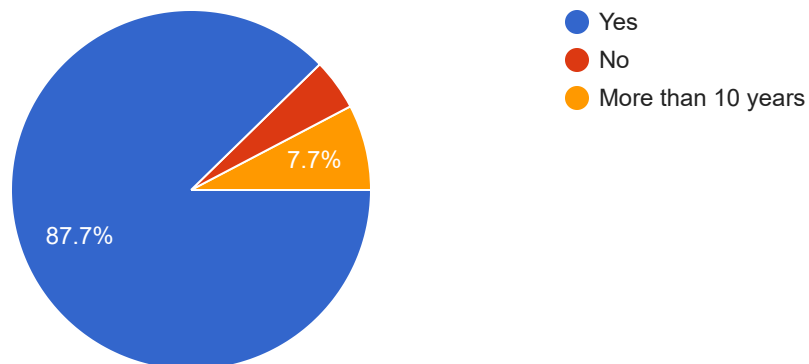
65 responses

**Living Sweden for** Copy

65 responses

**Intend to stay in Sweden permanently** Copy

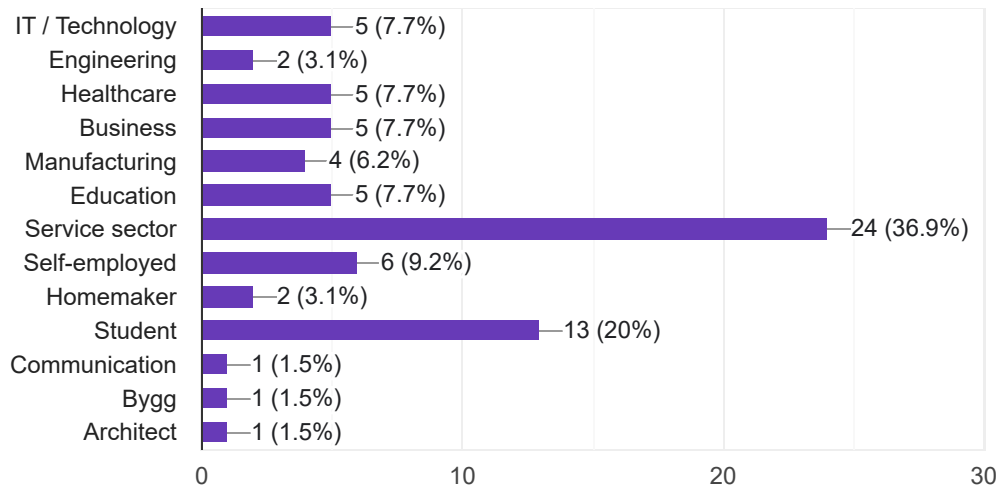
65 responses





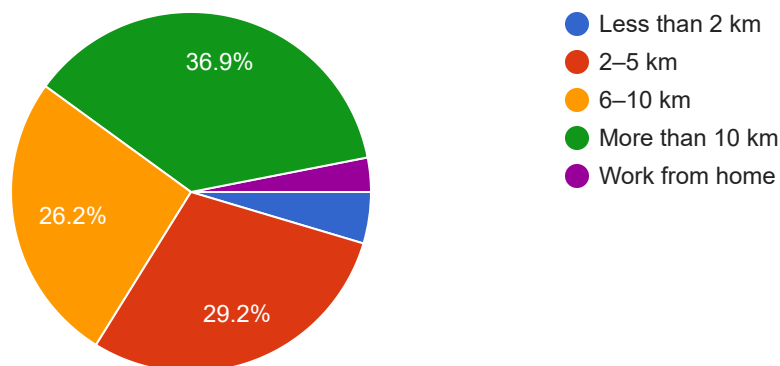
Your profession (Select all that apply)

65 responses



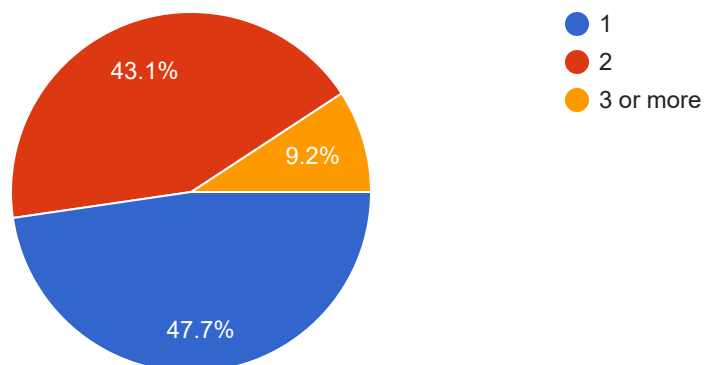
Workplace/study location from your home

65 responses



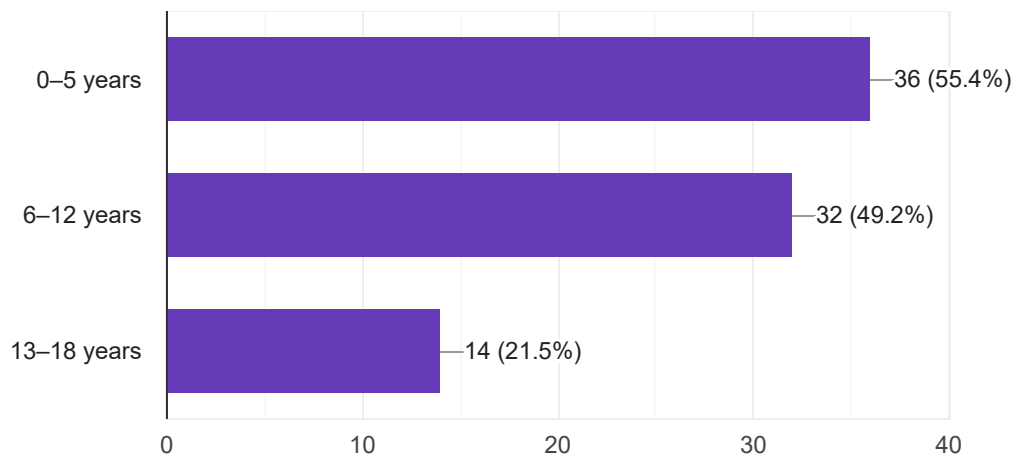
Number of children you have

65 responses

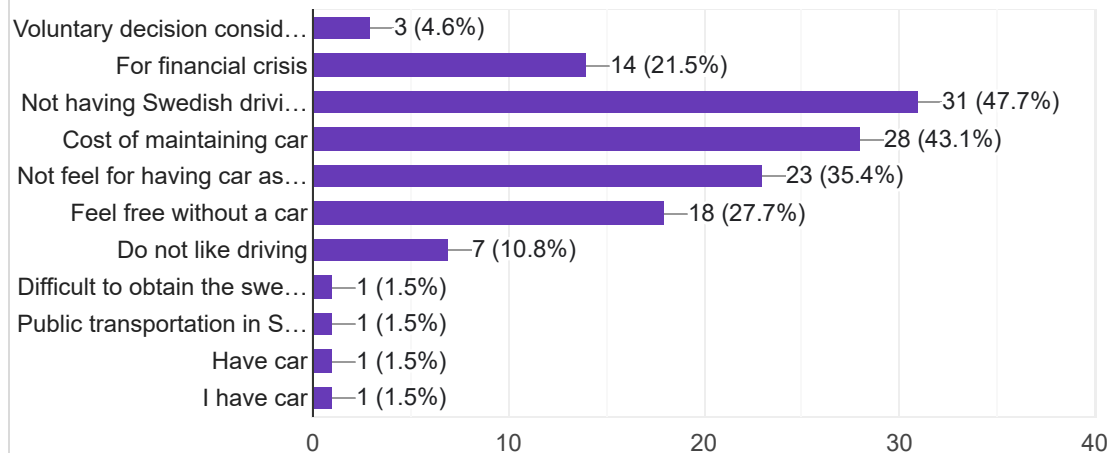


Age group of children (select all that apply) Copy

65 responses

**Not having private car (select all that apply)** Copy

65 responses

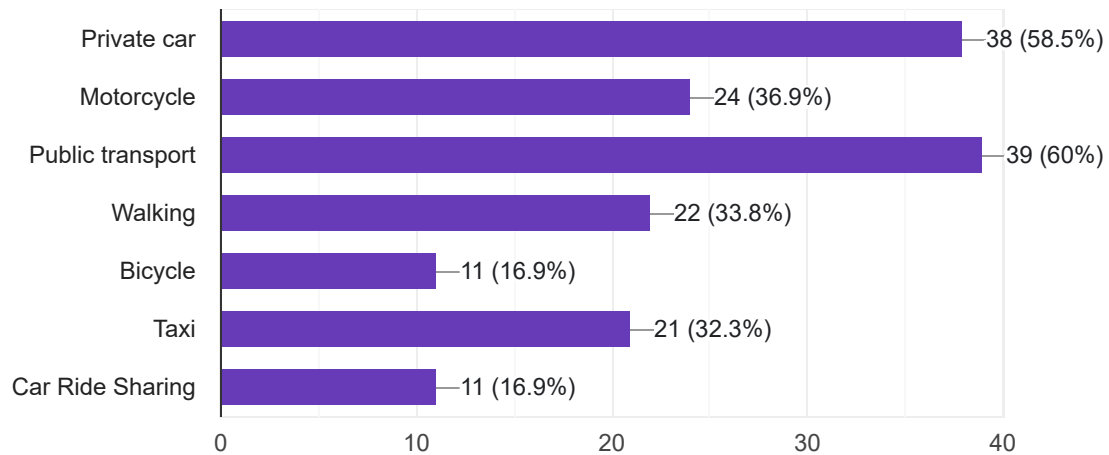




Transportation modes you used in your Home country

(Select all that apply)

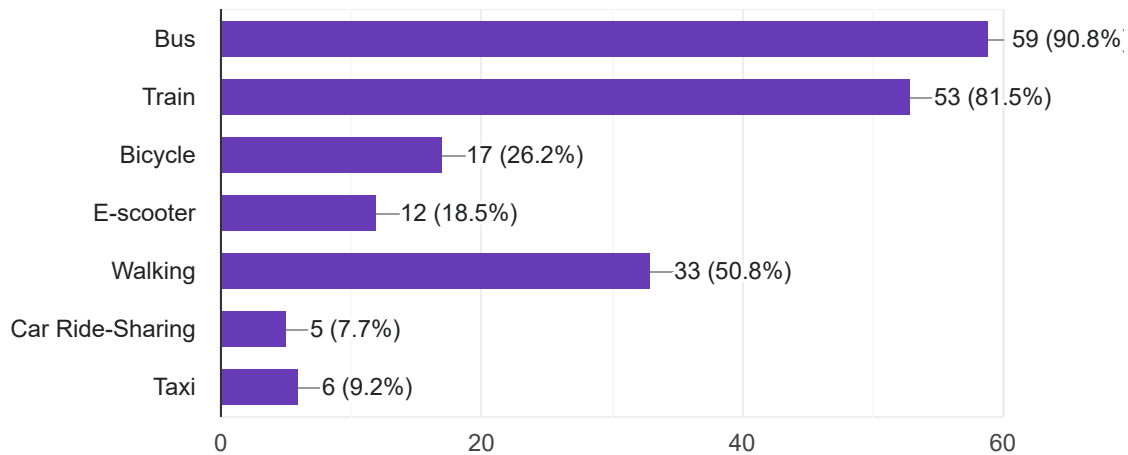
65 responses



Transportation modes using in Helsingborg, Sweden

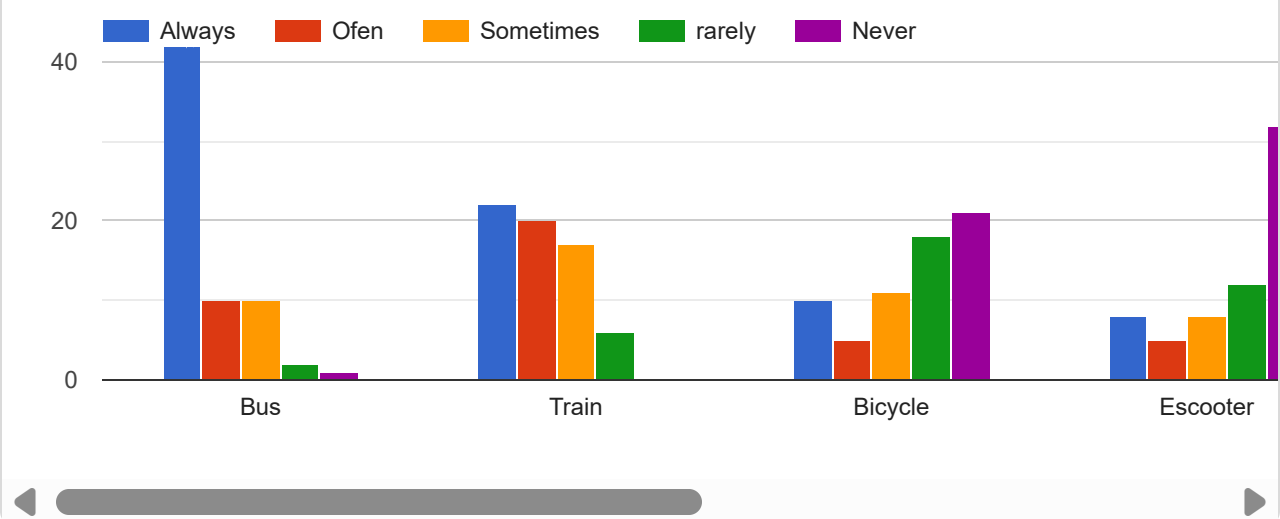
(Select all that apply)

65 responses



Frequency of transportation

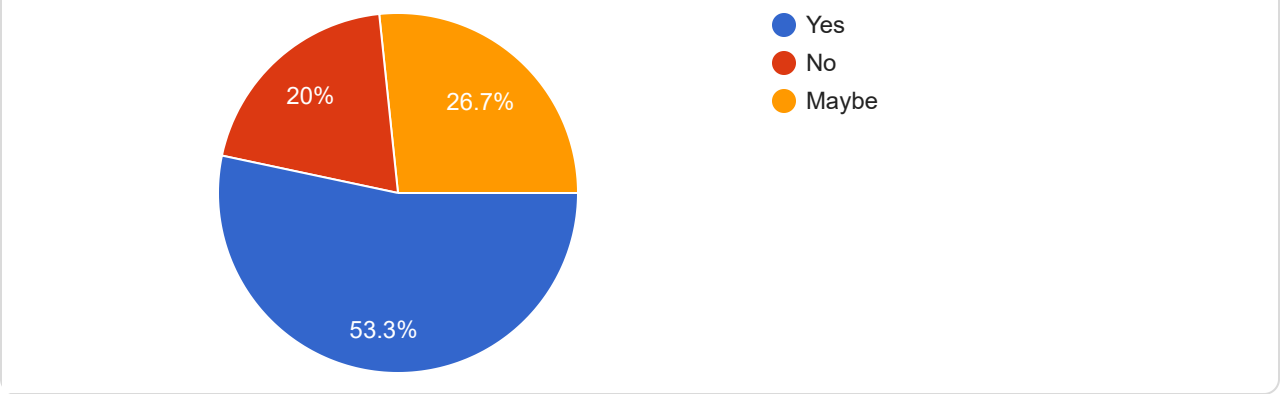
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If you are not using bicycle, are you willing to use it in the future

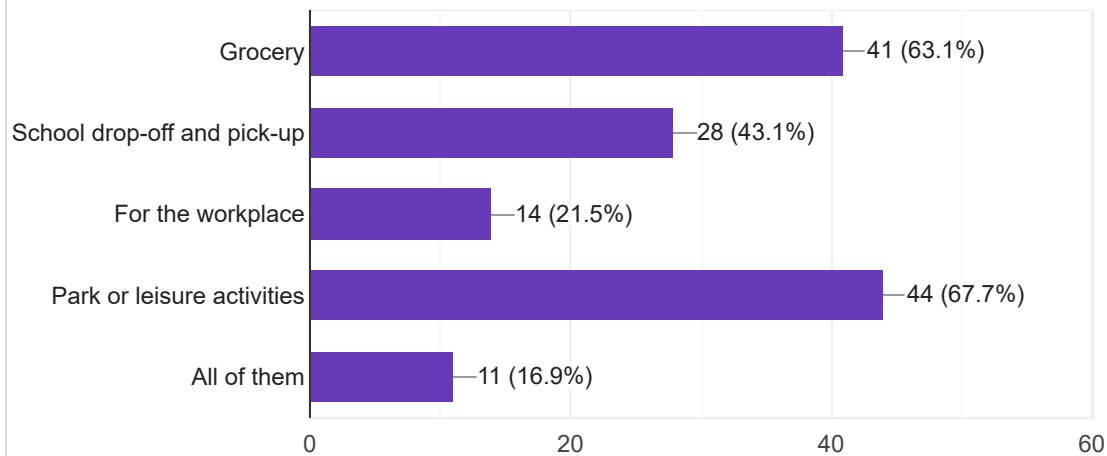
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60 responses

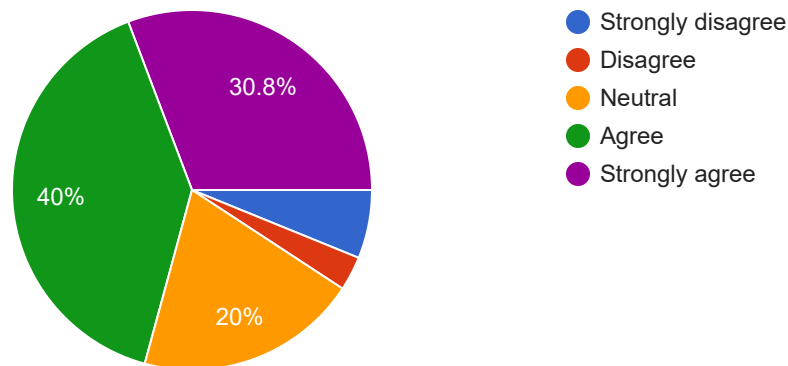


**Preferred to walk for activities (select all that apply)**

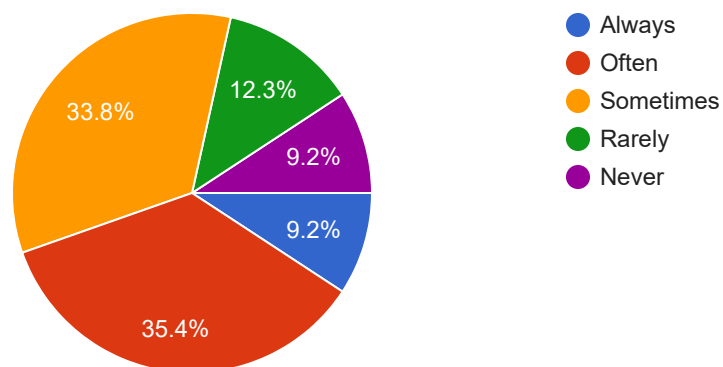
65 responses

**Public transport helps my family to complete daily activities efficiently.**

65 responses

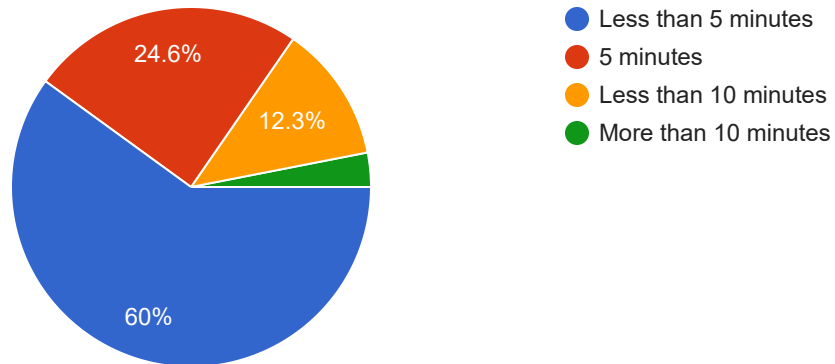
**Weekend family trips are easy to manage without a car**

65 responses

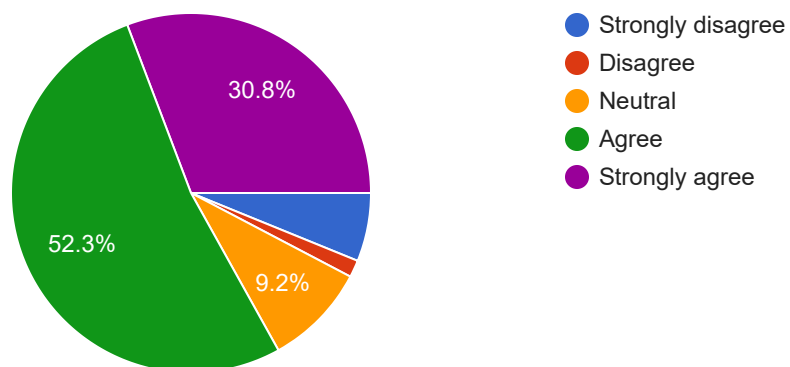


Public transport stoppage from your home (Bus or train) Copy

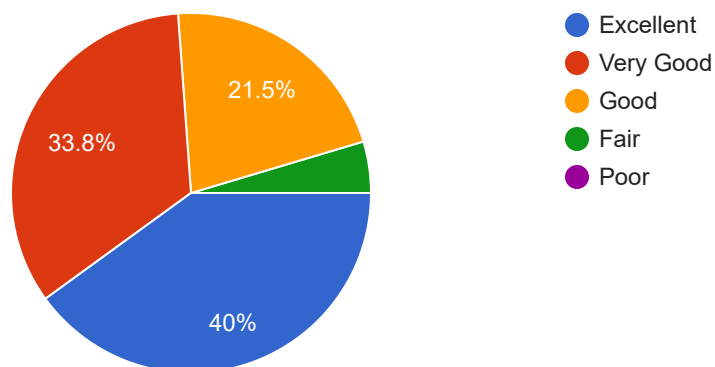
65 responses

**Sufficient No. of Bus frequencies near my home** Copy

65 responses

**I rate the Skånetrafiken mobile app** Copy

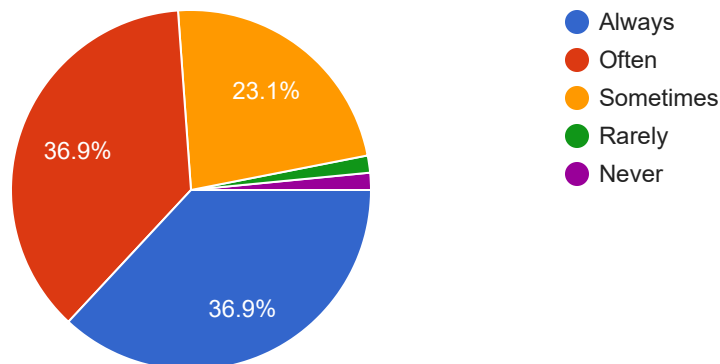
65 responses



Mobility responsibilities are shared equally between the husband and the wife (school and childcare drop-off and pick-up, grocery or hospital appointments, etc.)

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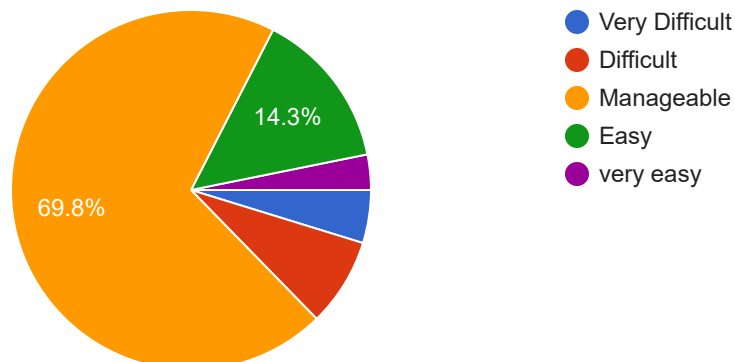
65 responses



Managing childcare and school drop-off and pickup responsibilities without a car

 Copy

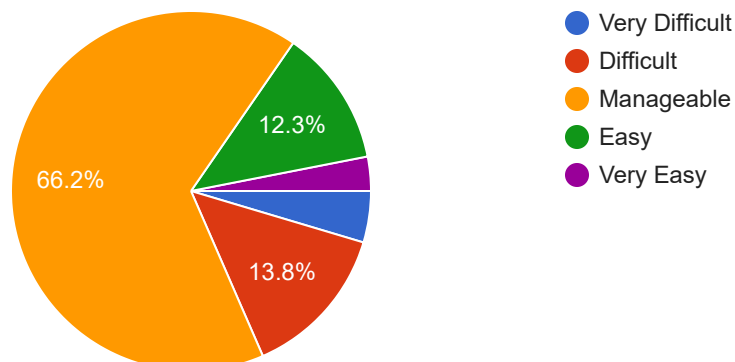
63 responses



Access to Schools, hospitals, groceries, and workplaces without a car (in terms of distance)

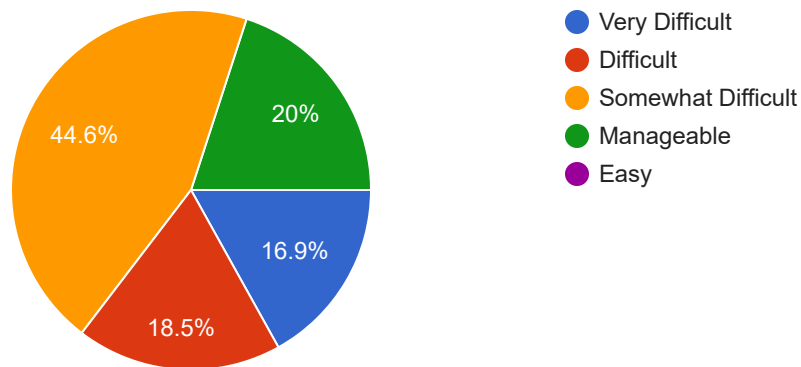
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65 responses

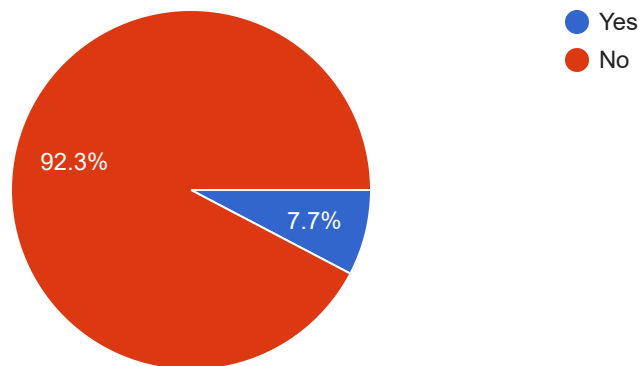


Weather conditions (rain, snow, winter) make daily travel without a car Copy

65 responses

**Encountered any discrimination while using public transport** Copy

65 responses

**if yes (please share any discrimination incidence)**

6 responses

Na

Gender based issues

Swedish people are not willing to be seated next to us

Dk

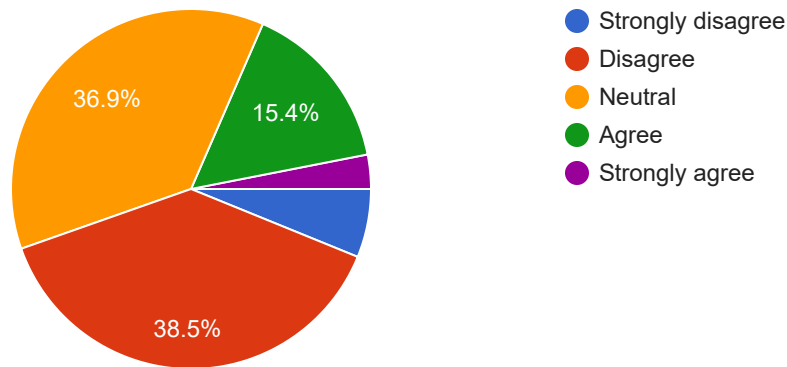
No

I felt that The ticket cheker behave rudely to non Swedish compare to Swedish or European

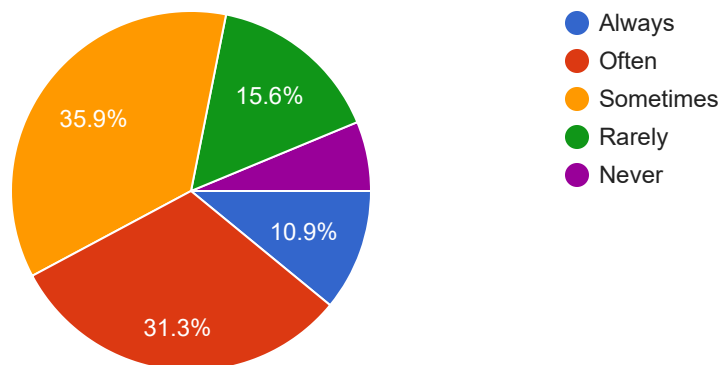


Owning a car is associated with social status Copy

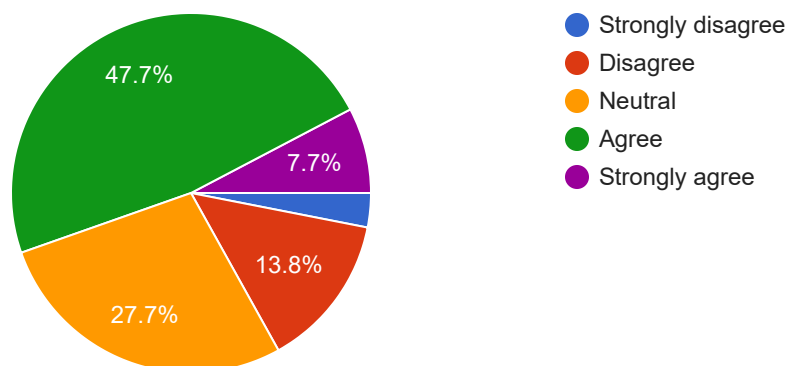
65 responses

**Think of environmental sustainability while choosing the transport options** Copy

64 responses

**Sustainability practices in Sweden influence my car-free lifestyle** Copy

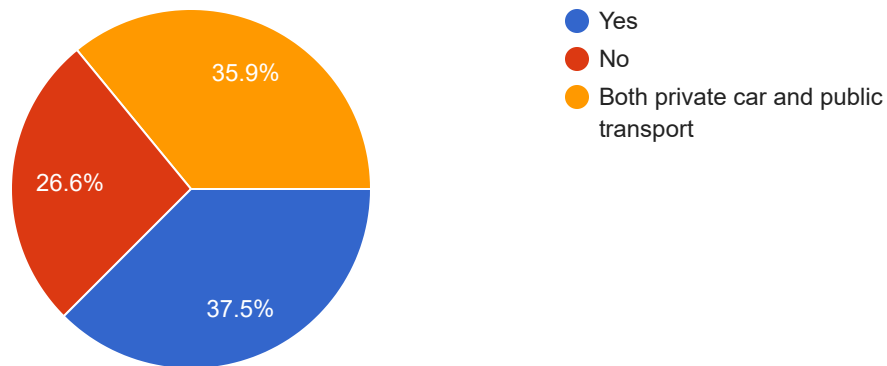
65 responses



If immigration status and economic condition improve, would you like to continue living without a car

 Copy

64 responses



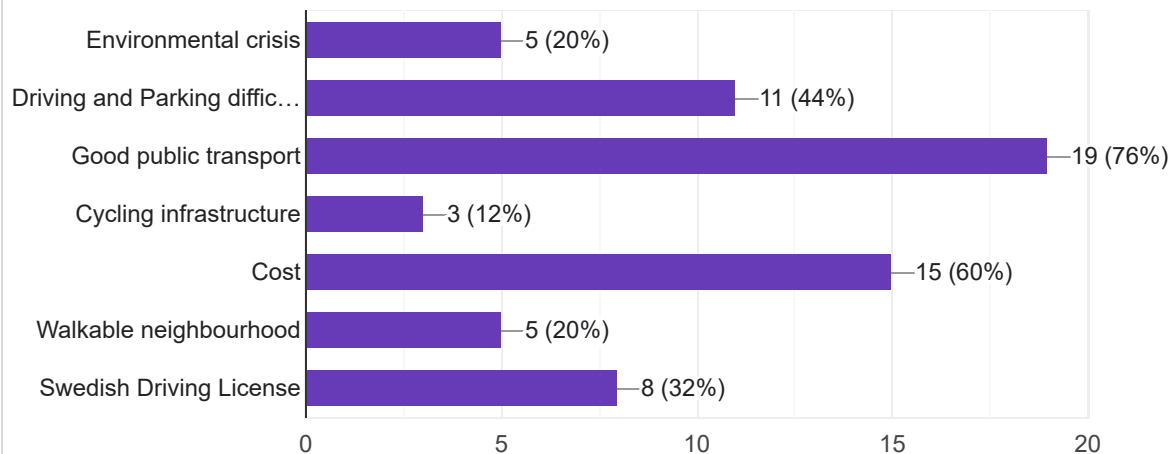
If Yes

Factors encourage you to live without a car? (Select all that apply)

(Select all that apply)

 Copy

25 responses

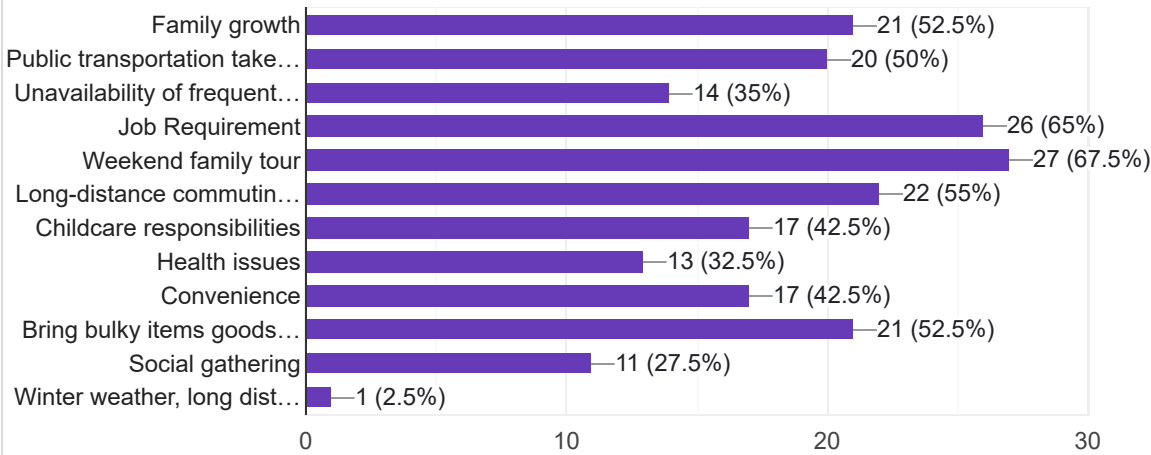


If No or Both



Situations might owning a car become necessary? (Select all that apply) Copy

40 responses



[Continue to last section](#)



Do you have any suggestions for Skånetrafiken or the Swedish government to support families living without a car?

44 responses

No

Sänka biljetpriserna och gratis och införa barn gratis med vuxna biljet.

Be updated

Discount on public transport

Sometimes, often during weekends, train schedules are disturbed due to maintenance and other reasons. It'll be great if such disturbances can be minimized, especially for lines, where delays have major impact for many passengers (e.g. for airport bound transportation or transportation between major cities during office start and closing hours).

Also high price of tickets is often a burden for passengers. Having more affordable cost will probably encourage people to use public transport more. This, together with stricter ticket control, can possibility also reduce travel without tickets.

Reduce family ticket price

price ticket for traveling another city should be decreased

Some service workers travel early in the morning, but public transport from Helsingborg centrum is limited on weekdays. If Skåne Traffic could run a bus before 5 am, it would make commuting to work much easier.

Even during the summer time if the trains can handle more spaces for cycle compartment is better

1. Sync bus and train times. I need to go office at angelholm and need to wait 20min in between bus and pagatagen time. Back in stockholm this was max 10mins.
2. Skanetrafiken should release an watchOS version of the app. Good that they support nfc payment now that works with watches but a QR code scanner can make life even easier when you have sleepy kids or large bags you are carrying

Reduve ticket price

Additional discounts for people without car which motivate continue to use public transport

More promotional discount or facilities



Good

Enable more reliable train service

Recommended especially for families with children

Have more frequent buses and trains outside city limits

Yes

Frequent bus service

Bus card cost less

Adult Tickets should be free for older teenagers (17 or 18 years old).

Cheaper tickets

Reduce ticket price for family

Increase the bus ticket sharing times per person

If introduce family discount. That much very helpful and increase ticket sharing times

Idk

The high cost of city train tickets makes private car use more convenient for many individuals. To encourage sustainable and inclusive mobility, public transport must be made more affordable. Introduce a family pass and offer flexible discounts for families.

Decrease the ticket price for families

Add features to Skånetrafiken app that allow user to save favourite routes and get notifications about delays or changes for this routes

It is better to have more ticket purchasing options.

Public transports are not frequent in Skane. In Stockholm if someone have barnvagn with baby they don't need to purchase tickets. Skane trafiken should introduce such facilities for motivating parents to use public transports more.

In Helsingborg, some trains are overcrowded while others are empty due to poor spacing. Skånetrafiken could fix this by using app suggestions to guide passengers to less crowded trains and by spacing departures more evenly



I would suggest that the price to buy a monthly ticket should be lowered .

The buses should be more frequent and more manageable for children and old age people.

Introduce discount package for a family ticket purchase

May decrease price a bit

Not now

Encourage monthly ticket purchases with some discounted offers



Is there anything else about your mobility experience in Helsingborg that you would like to share?

35 responses

No

Bra!

My overall experience is good. It will be great to see some kind of loyalty program for long time customers like me.

Clean public transportation

satisfied

Nopes

Mostly good, closed busstops during winter should help..

no

Yes

Access to more modes of transportation makes life easy

I find the buses and trains in Helsingborg mostly reliable, but sometimes the frequency is low in the evenings.

Comfortable ,clean public transport

Very convenient

Idk

It is harder when we have to change buses or trains many times or wait for a long time. Also, during off-peak times, there are fewer buses and trains, so it is not easy to travel when we want.

Good public transport and very clean buses and trains

Bus times are mostly reliable, but train cancellations cause serious problems—for example, I



once missed an exam because my train was cancelled.

The buses are never on time.

Nope

Feel good

Not really

good

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